

**State Collection Agency Licensing Board
Open Session Minutes**

<u>Date: August 9, 2022</u>	2:00 p.m.	Maryland Dept. of Labor
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Meeting called to order at 2:00 p.m. by	Antonio P. Salazar, Chairman (attended via video conference call)
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Administrator	Ayanna Daugherty (attended via video conference call)
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Attendees	<p>Members: Sandra Holland and Eric Friedman (each attended via video conference call)</p> <p>Counsel: Kenneth Krach, Esq. (attended via video conference call)</p> <p>Staff: Arlene Williams and Kelly Mack (each attended via video conference call)</p>
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Acknowledgements	Mr. Salazar stated that the notice of the August 9, 2022, meeting was: (i) posted on the Dept. of Labor/Board website on July 14, 2022; and (ii) published in the Maryland Register on July 15, 2022. Additionally, Mr. Salazar stated the agenda for the August 9, 2022, meeting was posted on the Dept. of Labor/Board website on August 1, 2022
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Approval of Minutes

Mr. Salazar	
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Discussion	Mr. Salazar noted the minutes for the July 12, 2022, Board meeting had previously been circulated for review and asked for questions or comments. There were none, and, on a Holland/ Friedman motion, the Board unanimously approved the July 12, 2022 minutes.
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Recognition of Public Comments

Mr. Salazar	
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Discussion	No members of the public were present.
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1. Non-Depository Licensing Unit Report

Ms. Williams

Ms. Williams advised the Board the Licensing Unit had reviewed nine pending applications together with all supporting materials and determined these nine applicants met the requirements for licensure. Accordingly, Ms. Williams recommended that the Board grant a collection agency license to the following entities:

1. NMLS ID 1671904 Oportun, Inc.
2. NMLS ID 1833770 Minute Man Recovery, LLC (Reapplication)
3. NMLS ID 1974874 Capgemini Business Services USA LLC (Branch)
4. NMLS ID 2363822 Orlans PC
5. NMLS ID 2376133 Transworld Systems, Inc. (Branch)
6. NMLS ID 2389056 Professional Account Management, LLC (Branch)
7. NMLS ID 2391419 American Recovery Services Incorporated (Branch)
8. NMLS ID 2360559 RentCourtFile, LLC
9. NMLS ID 2373704 EGS Financial Care, Inc. (Branch)

On a Friedman/Holland motion, which was unanimously approved, the Board voted to issue licenses to all recommended applicants.

Discussion

Ms. Williams reported that the following five collection agency licensees surrendered their license in the past 30 days.

1. JCAP Funding LLC - NMLS ID 203483 - Company - The company ceased operations on June 30, 2022 and transferred its accounts to Jefferson Capital Systems, LLC.
2. Ocwen Financial Solutions - NMLS ID 1467776 (Branch) - The company currently holds a mortgage lender license, their activities are restricted to collecting mortgage payments, the collection agency license is no longer needed.
3. Ocwen Financial Solutions - NMLS ID 263383 (Branch) - The company currently holds a mortgage lender license, their activities are restricted to collecting mortgage payments, the collection agency license is no longer needed.
4. National Credit Services, Inc. - NMLS ID 937579 (Company) – License surrendered due to cancellation of the US Department of Education private debt collection agency contract.
5. Debt Management Partners – NMLS ID 1246269 (Company) – Debt Management Partners will no longer take assignment of loans in any state.

Ms. Williams reported the following 37 change in control approvals:

1. Oliphant Financial, LLC (953706)
2. American Recovery Service Incorporated (933103)
3. Watercross Financial Group LLC (2109219)
4. Divine and Service LP (954553)
5. ADF Services, LLC (1969084)
6. Source Receivables Management, LLC (906134)
7. Life Line Billing Systems, LLC (1563468)
8. Radius Global Solutions LLC (936423)
9. Red Target LLC (1953794)
10. Zwicker & Associates, PC (1660443)
11. Mercantile Adjustment Bureau, LLC (962209)
12. Milestone Parrish LLC (1953871)
13. Solar Mosaic LLC (1295934)
14. Collection Management Company (1025901)
15. Client Services, Inc. (934561)
16. InDebted USA, Inc. (908487)
17. Nationwide Recovery Systems, Ltd. (929898)
18. Harvard Collection Services, LLC (1115231)
19. McCarthy, Burgess & Wolff, Inc. (931010)
20. Second Chance Home Loans LLC (1709205)
21. Global Credit & Collection Corporation (952173)
22. Unifund CCR Partners (1115596)
23. Distressed Asset Portfolio II, LLC (1404451)
24. Unipac IX, LLC (1400173)
25. Unifund CCR, LLC (917948)
26. Pilot Receivables Management, LLC (1400158)
27. Unipac VI, LLC (1400176)
28. Delta Management Group, Inc. (1091844)
29. Afni, Inc. (939588)
30. Constar LATAM, LLC (2001109)
31. Vance and Huffman, LLC (1154875)
32. Citation Collection Services, LLC (970741)
33. College Ave Student Loan Servicing, LLC (1263410)
34. Uplift, Inc. (1897458)
35. Amalgamated Credit Bureau, Inc. (1592890)
36. Independence Capital Recovery, LLC
37. Collection Management Company (1025901)

There were no questions or comments about the change in control approvals.

2. Consumer Services Unit Report

Ms. Mack

Discussion

Mrs. Mack advised the Board that we are now in Fiscal Year 2023 and the Consumer Services Unit circulated its report to the Board prior to the meeting. As of 7/31/2022, 15 cases have been filed, 9 are currently open and 6 are now closed.

3. Enforcement Unit Report

Mr. Salazar

Discussion

In Mrs. Allen's absence, Mr. Salazar reported to the Board that there are three (3) collection agency cases in pre-charge status.

4. Legislative Session

Mr. Salazar

Discussion

Mr. Salazar reported to the Board there is no activity left from the Legislative Session.

5. Medical Bill Implementation and CFPB

Mr. Salazar

Discussion

Medical Bill Implementation- In Mr. Charland's absence, Mr. Salazar advised the Board that there were more delays in the getting the new proposed regulations in for publication, but they hope to publish soon. In the meantime, hospitals have been advised they can continue to collect debt provided they make a best effort to comply with those portions of the new law for which they may comply in the absence of regulations

CFPB – In Mr. Charland's absence, Mr. Salazar did not have any new information to report to the Board.

6. Other Business

Mr. Salazar	
Discussion	<p>Crypto Currency Advisory - Mr. Salazar advised the Board that the MD Office of Financial Regulation (OCFR) published a consumer advisory on Crypto Currency on August 4, 2022. The advisory can be found at http://www.dllr.state.md.us/finance/advisories/advisory-cryptocurrencyconsumer.pdf .</p>

7. NACARA Update

Mr. Salazar	
Discussion	<p>Mrs. Mack said that the next NACARA executing meeting to discuss the NACARA conference will be held on August 17, 2022 and the agenda for the conference is almost finalized. Currently there are about 20 registrants for the conference and she should have more information about the conference for the next SCALB meeting.</p>

Adjournment	<p>Mr. Salazar concluded by making miscellaneous comments and will be reaching out to Ms. Holland and Mr. Friedman on some topics.</p> <p>He informed the Board of the next scheduled meeting on Tuesday, September 13, 2022, which will take place virtually.</p> <p>On an unanimously approved motion, the meeting adjourned at 2:17 p.m.</p>
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