OVERVIEW

In accordance with the Maryland WIOA State Plan, the WIOA Alignment Group has been established to oversee and support the Work Groups in their implementation efforts. The Alignment Group includes key leadership in all core and combined programs represented in the Maryland State Plan. The Alignment Group is charged with focusing on:

- Ensuring that Maryland continues to develop a baseline of performance for serving customers;
- Ensuring that the message set forth in the State Plan is carried out throughout the system;
- Developing formalized customer flow strategies;
- Ensuring maximized system efficiencies;
- Ensuring the integration of resources connected to all employment and training-related funding;
- Ensuring seamless access to information for businesses and jobseekers alike;
- Developing shared assessment tools that emphasize customer service;
- Ensuring new technologies are harnessed for ease-of-access for the consumer; and,
- Developing common branding to effectively promote Maryland’s workforce system.

Eight WIOA Work Groups have been created to ensure effective implementation of the Maryland WIOA State Plan. Comprised of subject matter experts, all work groups are charged with:

- Cultivating best practices;
- Developing a systems approach that fosters the inclusion of all core and combined program partners; and,
- Identifying professional development needs for the system and its partners.
<table>
<thead>
<tr>
<th>WORK GROUP</th>
<th>KEY GOALS</th>
<th>CONTACT INFORMATION</th>
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<tbody>
<tr>
<td>POLICY</td>
<td>Review statewide policies and programs</td>
<td>Chair: Erin Roth, Policy Director, DLLR <a href="mailto:erin.roth@maryland.gov">erin.roth@maryland.gov</a> 410-767-5870</td>
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<td></td>
<td>Develop guidance for Maryland's workforce system for the implementation of WIOA.</td>
<td>Co-Chair: Fran Trout, Director, Mid-Maryland LWDA <a href="mailto:ftrout@howardcountymd.gov">ftrout@howardcountymd.gov</a> 410-290-2620</td>
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<td>Issue policy for the continuous improvement of Maryland's workforce system.</td>
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<tr>
<td>FISCAL</td>
<td>Determine needed and required fiscal and monitoring policies</td>
<td>Chair: Dorothee Schlotterbeck, Manager, Office of Fiscal Administration, DLLR</td>
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<td></td>
<td>Ensure that Local Areas are receiving the guidance they need that is consistent with WIOA and the Uniform Guidance</td>
<td><a href="mailto:dorothee.schlotterbeck@maryland.gov">dorothee.schlotterbeck@maryland.gov</a> 410-767-2283</td>
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<td>Continue to improve processes re: MOU &amp; RSA formulation</td>
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<tr>
<td>PERFORMANCE</td>
<td>Implement new performance accountability measures</td>
<td>Chair: Lynda Weber, Statewide Manager Data Quality, DLLR</td>
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<td></td>
<td>Develop of data dashboards to “tell the story” of Maryland’s workforce system.</td>
<td><a href="mailto:lynda.weber@maryland.gov">lynda.weber@maryland.gov</a> 410-767-2902</td>
</tr>
<tr>
<td></td>
<td>Ensure that Local Areas are receiving the guidance they need that is consistent with WIOA</td>
<td>Co-Chair: Patti Morfe, Director, Performance and Planning, MOED, Baltimore City LWDA</td>
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<td><a href="mailto:pmorfe@oedworks.com">pmorfe@oedworks.com</a> 410-396-1261</td>
</tr>
<tr>
<td>BUSINESS SOLUTIONS</td>
<td>Create a robust strategy to increase business involvement in the State's workforce system.</td>
<td>Chair: Linda Gilmore, Business Services Manager, DLLR</td>
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<td></td>
<td>Foster the development of Maryland’s business services team</td>
<td><a href="mailto:linda.gilmore@maryland.gov">linda.gilmore@maryland.gov</a> 410-767-9664</td>
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<td></td>
<td>Cultivate innovative strategies to address the needs of Maryland’s businesses</td>
<td>Co-Chair: Patty McDonald, Manager, Employment, Training and Business Services, Frederick County LWDA <a href="mailto:pmcdonald@frederickcountymd.gov">pmcdonald@frederickcountymd.gov</a> 301-600-2389</td>
</tr>
</tbody>
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## WIOA IMpleme

**MONITORING**
- Create a strategy to develop joint monitoring across core and combined partner
- Ensure partner integration
- Share best practices throughout the system

**CONTACT INFORMATION**
- **Chair:** Tanya Washington, Manager, Office of Monitoring and Compliance, DLLR
  Tanya.washington@maryland.gov | 410-767-2098
- **Co-Chair:** Norma Dorsett, Youth & Young Adult Services Program Manager, Southern Maryland LWDA
  ndorsett@tccsmd.org | 301-374-1152

**PROFESSIONAL DEVELOPMENT**
- Develop a systems approach to professional developmental needs
- Determine best practices for the administration of professional development
- Ensure partner integration and cross-training opportunities

**CONTACT INFORMATION**
- **Chair:** Melissa Zervos, Adult Education Program Specialist, DLLR
  melissa.zervos@maryland.gov | 410-767-0535
- **Co-Chair:** Daryl Rosenbaum, Department of Human Resources
  daryl.rosenbaum@maryland.gov | 410-767-8368

**CAREER PATHWAYS AND WORK AND LEARN MODELS**
- Develop a plan to foster career pathway development in Maryland’s Local Areas
- Create technical assistance opportunities
- Ensure partner integration

**CONTACT INFORMATION**
- **Chair:** Christopher MacLarion, Director, Office of Apprenticeship and Training, DLLR
  christopher.maclarion@maryland.gov | 410-767-3969
- **Terry Gilleland:** Director, Office of Adult Education and Literacy Services, DLLR
  terry.gilleland@maryland.gov | 410-767-1008
| REEMPLOYMENT INITIATIVES | Chair: Shemel Bowden, Reemployment Liaison, Division of Unemployment Insurance  
|-------------------------|---------------------------------------------------------------|
| Develop a strategy to foster greater integration of unemployment insurance recipients throughout the workforce system | Shemel.bowden@maryland.gov  
|                         | 410-767-2463                                                  |