

POLICY ISSUANCE 2022-07

Maryland Work Opportunity Tax Credit (WOTC) September 1, 2022

TO:	Division of Workforce Development and Adult Learning (DWDAL) staff
FROM:	Division of Workforce Development and Adult Learning Maryland Department of Labor (MD Labor)
SUBJECT:	Maryland Work Opportunity Tax Credit (WOTC)
PURPOSE:	To provide comprehensive policy guidance on the Maryland WOTC Program
ACTION:	DWDAL will ensure all employees are aware of and receive copies of this policy. DWDAL policies are available on the MD Labor website.
EXPIRATION:	Until cancelled or replaced.

QUESTIONS:

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CANCELLATIONS

The following are hereby **cancelled and replaced** by this policy issuance:

• Policy Issuance 2019-08, "Work Opportunity Tax Credit (WOTC)," dated August 8, 2019.

Archived policies are available at: <u>http://www.labor.maryland.gov/employment/wifi/</u>.

GENERAL INFORMATION

WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA)

The Workforce Innovation and Opportunity Act (WIOA) was signed into law on July 22, 2014, and went into effect July 1, 2015. WIOA supersedes the Workforce Investment Act of 1998 (WIA) and amends the Adult Education and Family Literacy Act, the Wagner-Peyser Act, and the Rehabilitation Act of 1973. To help both businesses and job seekers meet their needs, the workforce system established under WIOA is integrated by design. WIOA envisions connecting businesses with job seekers, through meaningful partnerships among workforce, education, human services, and economic development entities which ensure optimum results and leveraging of resources. The law addresses the needs of job seekers through establishing a workforce system that helps them access employment, education, training and support services to succeed in the labor market. Through American Job Centers (AJCs), WIOA works to address employer needs by matching them to the skilled workers they need to compete in the global economy. WIOA places an emphasis on serving individuals with barriers to employment that hinder them from entering into a fulfilling and meaningful career.

PROTECTING AMERICANS FROM TAX HIKES ACT OF 2015 (THE PATH ACT)

The Protecting Americans from Tax Hikes Act of 2015 (The PATH Act) was signed into law on December 18, 2015. It contains several changes to the tax law that affect individuals, families, businesses, and helps safeguard against tax fraud. The PATH Act reauthorized the Work Opportunity Tax Credit (WOTC) for new hires after December 31, 2014 and before January 1, 2020 and added additional eligible populations. The PATH Act retroactively extended the WOTC for nine categories of workers hired on or after January 1, 2015. It also added a tenth category: long-term unemployment recipients hired on or after January 1, 2016.

WOTC is a federal tax credit¹ available to employers who hire individuals from specific target groups that have consistently faced significant barriers to employment. Any business can earn tax credits by hiring individuals who fit into one of the program's target groups such as veterans, individuals with disabilities, and persons receiving government assistance. The goal of the WOTC program is to encourage the hiring of individuals with specific barriers and increase employment opportunities. Employers can create a positive environment in communities while reducing their income tax liability.

MARYLAND'S APPROACH TO WOTC

The Maryland Department of Labor (MD Labor), Division of Workforce Development and Adult Learning (DWDAL) has a Tax Credit Unit, charged with administering federal tax credit programs. The DWDAL Tax Credit Unit oversees and administers the Maryland WOTC program. This policy is not meant to be an exhaustive list of how all federal tax credits are administered; rather, the scope is limited to the Maryland WOTC program.

Maryland receives a federal allotment to administer the WOTC program each year, as the program is reauthorized. Maryland may use this allotment to:

- 1. Implement the certification² process and issue final determination to employers or their authorized representatives;
- 2. Promote WOTC to employers;
- 3. Reduce and eliminate existing application backlogs; and

¹ A tax credit is an amount of money that taxpayers can subtract from their taxes owed to the government.

² MD Labor is the certifying agency for the Maryland WOTC program. A WOTC certification indicates that an application has been approved.

4. Report performance data on a quarterly basis.

MD Labor is committed to using the WOTC program to better serve its customers in order to provide businesses with the skilled workforce they require and to increase the earning capacity of individuals with barriers to employment.

WOTC LIMITATIONS

The Maryland WOTC program is subject to the federal allotment each Fiscal Year as well as federal reauthorizations of the program. MD Labor cannot administer the WOTC program if not authorized to do so from the federal level.

Individual business WOTC certifications may be subject to the following limitations:

- 1. The credit is limited to the amount of the business income tax liability or social security tax owed.
- 2. A taxable business may apply the credit against its business income tax liability, and the normal carryback and carry-forward rules apply.
- 3. For qualified tax-exempt organizations, the credit is limited to the amount of employer social security tax owed on wages paid to all employees for the period the credit is claimed.

WOTC applications³ are limited to one application per employee within 28 calendar days of the new employee's start date.⁴ Businesses, or their authorized representatives, must complete one application for each employee for which they wish to receive a tax credit. While an employee may be eligible for the WOTC program under multiple target populations, the business may only receive one credit per employee.

The WOTC amount an employer claims depends on the number of hours the employee works.

- 1. All new employees must work a minimum of 120 hours. The tax credit cannot be claimed on employees who have worked fewer than 120 hours.
- 2. The credit is 25 percent of qualified first-year wages (up to \$6,000) for those employed 120 to 399 hours.
- 3. The credit is 40 percent of qualified first-year wages for those employed 400 or more hours.

³ The WOTC application is described on pages 8-9.

⁴ Occasionally the IRS grants extensions to the 28 calendar day deadline for applications. MD Labor will review applications that are submitted after the 28 calendar deadline if they adhere to IRS extensions.

EMPLOYEES: PARTICIPANT ELIGIBILITY

The following section lays out the target groups of individuals with barriers to employment for which an employer could claim the WOTC.

In order for businesses to be eligible to receive the WOTC, their employee(s) must meet the qualification for one of the following target groups, including:

- 1. Qualified IV-A recipient (Temporary Assistance for Needy Families (TANF) benefits-recipient);⁵
- 2. Qualified veteran;
- 3. Qualified ex-felon;
- 4. Designated community resident (live in empowerment zone; between the ages of 18 and 39); ⁶
- 5. Vocational rehabilitation referral;
- 6. Recipient of Supplemental Nutrition Assistance Program (SNAP) benefits (food stamps);⁷
- 7. Supplemental Security Income (SSI) recipient;
- 8. Long-term family assistance recipient; or
- 9. Qualified Long-term unemployment recipient.

The business and/or the DWDAL Tax Credit Unit must be able to verify the employee's status as qualifying under one of these target groups. Maryland adheres to the United States Department of Labor's (USDOL's) eligibility criteria guidance. A list of eligibility criteria, documentary evidence, and additional guidance can be found on the USDOL Employment and Training Administration (ETA) website at the following link: https://www.doleta.gov/business/incentives/opptax/docs/WOTC_EligibilityDeskAid.pdf.

An individual is only WOTC certified, where the employer may claim the tax credit on that individual, if the employer submits the application for the WOTC no later than the 28th calendar day after the individual begins work for the employer, and the employer receives certification from MD Labor that the individual is a member of a target group.

The tax credit amount differs per target group. The Internal Revenue Service (IRS) determines the amount for each credit once the business or their authorized representative files their taxes. While an employer may indicate that an individual meets qualification for more than one target group, the WOTC certification may only be granted for one group per individual. If multiple target groups are indicated on the application, the DWDAL Tax Credit Unit will check for target group qualifications in order of most-to-least credits available.

An individual that meets the qualification for one or more of the above target groups may be *ineligible* for the Maryland WOTC program if they also meet one of the following characteristics, including:

- 1. Individual is self-employed (i.e. claiming the tax credit on themselves);
- 2. Individual related to the employer and/or is a member of the employer's household;
- 3. The individual is a non-qualifying re-hire;⁸

⁶ An interactive map of the empowerment zones can be found at the following link: https://www.google.com/maps/d/viewer?mid=1ZTltfSN-

pziGuUCU_Wp906LJtpY&hl=en_US&ll=39.308143699999995%2C-76.5935352000002&z=22.

⁵ The assistance must be received for any nine months during the 18 month period ending on the hiring date.

⁷ The assistance must be received for the full six month period ending on the hiring date or, for individuals no longer eligible for the assistance under the Food Stamp Act of 1977, assistance must have been received for at least three months of the five month period ending on the hiring date.

⁸ An employer may not qualify for the tax credit for an employee if, prior to the hiring date, the person was employed by the employer at any time during which they were not a member of a targeted group. The person must have been WOTC-

- 4. Individual does not meet the minimum employment period; and/or
- 5. The individual elects for the business not to claim them for the WOTC.

qualified and certified as such only the first time they were hired by a particular employer. A WOTC certified individual may experience one or more breaks in employment, i.e., be laid off or quit and be re-hired by the same employer, and continue to qualify their employer for the tax credit. However, the employer may take the credit only on wages paid during the one-year period (or 90 day period for summer youth) beginning on the employment start date, including any breaks in employment. In determining whether an employee satisfies the minimum employment period, the employer totals the cumulative days or hours the employee actually worked during the employee's first year of employment.

EMPLOYERS: PARTICIPATING BUSINESSES AND OUTREACH

ELIGIBILITY

To be eligible for participation in the Maryland WOTC program, a business must be operating in the state of Maryland. Consultants with power of attorney for an employer may apply on behalf of that employer.⁹ Businesses may be either taxable or tax-exempt. The credit will not affect the employer's Social Security tax liability reported on the organization's employment tax return.

Businesses may apply for the Maryland WOTC program, and applications must be received within 28 calendar days after the new employee's start date.

EMPLOYER OUTREACH METHODS

MD Labor encourages business services staff from DWDAL and the Local Workforce Development Areas to conduct outreach to ensure that Maryland's businesses are aware of the opportunities available to them via this program as well as include information about WOTC in events and discussions with businesses. Once an interested business has been identified, business services staff can connect the business to the DWDAL WOTC Supervisor for technical assistance in the completion and submission of the application, if appropriate.

MD Labor has a dedicated webpage for WOTC at: https://www.labor.maryland.gov/employment/wotc.shtml. The page provides an overview of eligibility and the process to submit an application. MD Labor is developing a brochure, which will be available on the website listed above. The webpage also links to federal resources at: https://www.dol.gov/agencies/eta/wotc, including a fact sheet and resource guide.

⁹ See Attachment D – Sample Form 2848 – Power of Attorney and Declaration of Representative for more information.

WOTC CERTIFICATION PROCESS

The Maryland WOTC program certification process can be broken down into three steps, including:

- 1. **Step 1: Application**. The business, or their authorized representative, submits the application to MD Labor either online or by mail;
- 2. **Step 2: WOTC Certification**. The DWDAL Tax Credit Unit verifies that the individual specified in the application qualifies for WOTC under one of the target groups; and
- 3. **Step 3: Approval or Denial**. The DWDAL Tax Credit Unit sends the business, or their authorized representative, a letter of approval (certification) or denial. If denied, businesses, or their authorized representatives, may appeal the decision within 90 days of receiving the denial letter.

The subsections below break down the phases into more detail.

APPLICATION

The application for the Maryland WOTC program is made up of two-to-three federal forms,¹⁰ depending on which target population(s) the employee may meet. All applications must include the United States Department of Treasury, IRS Form 8850, *Pre-Screening Notice and Certification Request for the Work Opportunity Tax Credit*.¹¹

Applications may also include:

- 1. USDOL ETA Form 9061, *Individual Characteristics Form (ICF) Work Opportunity Tax Credit*¹² if the employee is marked in the application as any population other than a long-term unemployed recipient AND/OR
- 2. United States Department of Treasury IRS Form 9175, *Long-Term Unemployment Recipient Self-Attestation Form Work Opportunity Tax Credit (WOTC) Program* if employee is marked in the application as a long-term unemployed recipient.

Attachments A, B, and C provide samples of the two application forms, including Attachment A – Sample Form 8850 – Pre-Screening Notice, Attachment B – Sample Form 9061 – Individual Characteristics Form, and Attachment C – Sample Form 9175 – Long Term Unemployed Self-Attestation Form.

Consultants with power of attorney for an employer must also submit IRS Form 2848, *Power of Attorney and Declaration of Representative* with the application. *Attachment D – Sample Form 2848 - Power of Attorney and Declaration of Representative* provides an example of this form.

The business, or authorized representative, may only submit one application per employee; however, they are not limited in the number of applications that they submit. Businesses, or their authorized representatives, may submit the application online¹³ to https://wotc.dllr.state.md.us/ or by mail to:

¹⁰ Federal forms are subject to change. The attachments to this policy provide examples of the forms at time of issuance. Interested applicants should check the IRS and USDOL ETA websites for the most up-to-date forms.

¹¹ The IRS Form 8850 is strictly voluntary; therefore, the job applicant may refuse to complete the form with no adverse impact to securing employment. To report misuse of IRS Form 8850, contact the Treasury Inspector General for Tax Administration (TIGTA) by phone, fax, or an online form available at:

https://www.treasury.gov/tigta/reportcrime_misconduct.shtml. TIGTA has independent oversight of IRS activities and is involved in the prevention and detection of fraud, waste, and abuse within the IRS and related entities.

¹² Individuals that are incarcerated and participating in the federal work release program may complete the USDOL ETA Form 9062, *Conditional Certification*, instead of USDOL ETA Form 9061.

¹³ This policy applies to future data systems that MD Labor may procure for the Maryland WOTC program.

Attn: WOTC Tax Credit Division of Workforce Development and Adult Learning Maryland Department of Labor 1100 North Eutaw Street, Room 203 Baltimore, MD 21201

If the business or authorized representative submits the application online, then MD Labor will communicate with the business or authorized representative through the online portal. If the application is submitted by mail, then MD Labor will communicate by mail unless an email address is included for communication purposes. If submitted by mail, the employer or authorized representative must be able to provide proof of timely submission; certified mail is suggested.

Applications must be received within 28 calendar days after the employee's start date, or the application is invalid.

WOTC CERTIFICATION

The DWDAL Tax Credit Unit processes applications through an intake and verification phase. Attachment E – *Creating a New WOTC Staff Account* provides instructions for how to give WOTC certification access to a new staff member.¹⁴

Intake Phase

The DWDAL Tax Credit Unit processes applications in the order that they were received. The online applications are timestamped automatically when submitted. If an application is received by mail, then DWDAL staff timestamp the postage, catalogue that it was received, and file the applications in locked cabinets and/or offices.¹⁵ DWDAL staff will enter the applications received by mail into the WOTC database and process them online in the order received. The intake phase includes collecting all required forms and supporting documentation that are necessary to verify WOTC eligibility.

Verification Phase

The DWDAL Tax Credit Unit staff process all applications online by verifying the status of the employee as meeting the eligibility requirements for one or more of the target groups. The tax credit amount differs per target population; length of time benefits received, when applicable; and length of time worked at the job (effects credit claiming later, not at time of certification). In general, DWDAL Tax Credit Unit staff should check for veteran status eligibility first, TANF second, and then for the other target group eligibility requirements, where applicable.

A business can only receive one credit per employee. If a business or authorized representative indicates that their employee meets the eligibility requirements for more than one target population, then the DWDAL Tax Credit Unit staff must check eligibility in order from highest tax credit amount to lowest. Once eligibility has been verified for one population group, then staff do not need to verify any of the other target group eligibility criteria for that application.

The DWDAL Tax Credit Unit will use existing Memoranda of Understanding (MOUs) with state and local partners, as well as partners in other states, to verify eligibility for WOTC certification, where possible. The DWDAL Tax Credit Unit may work with other states to verify that an employee in question has received TANF

¹⁴ To create a new WOTC Staff Account, a current DWDAL Tax Credit Unit staff member with an existing account must request access on behalf of the new employee.

¹⁵ See section entitled "Record Retention" on page 13 for more information.

or SNAP benefits in another state. To verify benefits received in another state, the WOTC Program Coordinator sends the *Out-of-State Request Verification Form* to the appropriate office in that state. *Attachment* F – *Sample Out-of-State Request Verification Form* provides an example of this document used to verify benefits received outside of Maryland.

APPROVALS, DENIALS, AND APPEALS

A determination is made once eligibility for one of the target groups has been verified to be accurate or inaccurate. If the employee can be verified as meeting the qualifications of one of the target groups, then the application is approved. If it is found that the employee does not meet eligibility requirements, then the application is denied.

Once the application has been processed and a determination has been made, the DWDAL Tax Credit Unit sends the determination to the business or authorized representative, in the form of a Certification letter or a denial letter. If the application is denied, then the business or authorized representative has the right to appeal the decision. The determination is sent by the method indicated in the application (i.e. through the portal, by mail, or by email).

Approvals

The USDOL ETA *Employer WOTC Certificate* is the approval letter that confirms that the employer or authorized representative is eligible to receive the tax credit for the new employee as long as the employee works the required number of hours to meet the minimum employment period. *Attachment G – Sample Employer WOTC Certificate* provides an example of the approval letter.

If approved, the DWDAL Tax Credit Unit sends the *Employer WOTC Certificate* to the employer or authorized representative through the online portal, by mail, or by email, as is appropriate according to how the application was received along with USDOL ETA Form 9063, *Employer Certification, and its Instructions*. *Attachment H – Sample Form 9063 – Employer Certification and Instructions* provides an example of the letter attachment.

Denials Pending More Information

If the DWDAL Tax Credit Unit is unable to confirm eligibility with existing resources and partnerships, then the unit sends a *Denial Pending More Information*, also called an "Employer Needs" letter to the business or authorized representative, indicating that more information is needed. The *Employer Needs* outlines what additional information and/or documentation must be submitted. *Attachment I – Sample Employer Needs Letter* provides an example of this letter sent to the employer or authorized representative.

The business or authorized representative has 90 calendar days from the date of the notification letter to return the *Employer Needs* document to the DWDAL Tax Credit Unit, or the case file will be closed, and the DWDAL Tax Credit Unit shall send a denial letter.¹⁶ If the DWDAL Tax Credit Unit receives the completed *Employer Needs* within the 90 calendar day period, then they may continue processing the application.

Denials

If denied, the DWDAL Tax Credit Unit sends the employer or authorized representative a denial letter with a written explanation of the reasons for such denial, contact information, and instructions for appeal. The denial letter is sent through the online portal, by mail, or by email, as is appropriate according to how the application was received. *Attachment J – Sample WOTC Denial Letter* provides an example of the denial letter.

¹⁶ See page 11 for more information on denial letters.

Applications must be denied or denied pending more information due to:

- 1. Failure to meet IRS timely filing requirements;
- 2. Employee does not meet eligibility requirements;
- 3. Use of obsolete ETA forms;
- 4. Incomplete certification request; or,
- 5. Incomplete ETA forms.

Incorrect certifications result in denial. If an employee has been certified as a member of a targeted group, and such certification is incorrect because it was based on false information provided by such employee, then the IRS and/or DWDAL Tax Credit Unit shall revoke the certification, and the IRS will not treat the wages paid by the employer as qualified wages after the employer or authorized representative receive the notice of revocation.¹⁷

Appeals

Employers or authorized representatives that are denied WOTC designation by MD Labor may appeal directly to the DWDAL WOTC Supervisor within one year of notification of the action. Appeals must state, in writing, the basis for the appeal, including the facts or issues that support the appeal and a request for a conference if one is desired.

MD Labor accepts appeals submitted by email or by certified mail at: wotc.dllr@maryland.gov or

Attn: WOTC Supervisor Division of Workforce Development and Adult Learning Maryland Department of Labor 1100 N. Eutaw Street, Room 203 Baltimore, Maryland 21201

Within 45 calendar days of receipt of an appeal, MD Labor shall notify the appellate of the decision based on policy and regulation.¹⁸ The decision of the DWDAL WOTC Supervisor will be final.

¹⁷ See pages 12-13 for more information on notices of revocation.

¹⁸ MD Labor may extend the notification deadline if needed.

TRACKING, MONITORING, AND RECORD RETENTION

TRACKING

The DWDAL Tax Credit Unit must maintain an orderly catalogue and file system for IRS Form 8850, ETA Form 9061/9062 and 9063, IRS Form 9175, supporting documentation, certifications, denial letters, appeals, audits, and any other forms needed for the administration of WOTC relating to the Maryland WOTC program for a minimum of three years.

Only the DWDAL Tax Credit Unit has access to write and view the case notes on the electronic files. Case notes may include information on the status of certification. Examples of case note information include whether the employee's eligibility could be verified under one of the target populations or whether the unit is waiting for additional verification information. Case note writing should be standardized in accordance with *Attachment K* – *Case Note Process File*.

The DWDAL Tax Credit Unit must complete ETA Form 9058, *Certification Workload and Characteristics of Certified Individuals*, to report the number of applications they are working on to the USDOL on a quarterly basis. *Attachment L – Sample Form 9058 – Certification Workload and Characteristics of Certified Individuals* provides an example of this form.

MONITORING

A designated staff member of the DWDAL Tax Credit Unit must conduct a quality review for each WOTC case within 48 hours of the determination. The staff that processed the original determination must not be the same staff that conducts the quality review on that case.

Each quarter, the DWDAL Tax Credit Unit must conduct a self-audit to review ten percent of the cases processed that quarter, including those for qualified summer youth employees. The cases will be randomly selected. A staff person other than the originator must examine the certifications in the sample. Unless results call for a wider-scope examination of Certifications, the audit sample will suffice as the test of WOTC as required. The DWDAL Tax Credit Unit should conduct staff training following self-audits if issues arise.

After conducting the self-audit, the DWDAL Tax Credit Unit must document the results for each case, i.e. whether the original determination was valid or invalid. If the certification was valid, then the DWDAL Tax Credit Unit completes USDOL ETA Form 9065, *Agency Declaration of Verification Results (ADVR) Worksheet*. This document is completed and maintained internally and is not sent to the employer or authorized representative. *Attachment M – Sample Form 9065 – ADVR Worksheet* provides an example of this form used when the self-audit confirms that a determination was valid.

If the certification was found to be invalid, then the DWDAL Tax Credit Unit must send an invalidation or revocation notice to the employer and IRS alerting them that the WOTC is not valid. The notice of invalidation is used if the certification is invalidated due to missing or incorrect information. The notice of revocation is used if the DWDAL Tax Credit Unit is not able to determine if the employee is a member of a targeted group. Wages paid by the employer shall not be treated as qualified wages after the employer or authorized representative receive the notice of revocation. *Attachment* N – *Sample Notice of Invalidation* and *Attachment O* – *Notice of Revocation* provide examples of the letter sent to the employer and IRS if the self-audit reveals that the WOTC certification was incorrect.

It is not the responsibility of MD Labor to verify that a certified targeted employee has worked the required number of hours for the employer. MD Labor is only responsible for verifying and certifying an applicant's

eligibility in a specific WOTC target group. The responsibility for verifying the required number of hours a WOTC certified employee worked rests with the IRS, the only enforcement agency.

The state of Maryland acknowledges that the USDOL has the authority to monitor the state's administration of the WOTC program.

RECORD RETENTION

Electronic records in the WOTC database are maintained indefinitely.¹⁹

For physical records, MD Labor will keep copies of IRS Form 8850, ETA Form 9061/9062, IRS Form 9175, ETA Form 9063, supporting documentation, certifications, denial letters, appeals, audits, and any other forms needed for the administration of WOTC relating to the Maryland WOTC program. Records that support an approved credit must be kept for three years from the date any income tax return claiming the credit is due or filed, whichever is later. MD Labor must keep records for a one-year period from the date MD Labor issued a denial, longer if further action or appeal is pending, or until all audit and litigation issues are resolved, whichever is later. If any litigation, claim, or audit is started before the expiration of the standard retention period, the records then must be retained until all litigation, claims, or audit findings involving the records have been resolved and final action has been taken.

All records, both electronic and physical, must be maintained in accordance with Training and Employment Guidance Letter (TEGL) 39-11, "*Guidance on the Handling and Protection of Personally Identifiable Information (PII)*" as well as MD Labor DWDAL's policy concerning security²⁰ to maintain confidentiality and protect Personally Identifiable Information. Physical records must be kept in locked offices or file rooms. If the file room is shared with other programs, and/or staff other than the DWDAL Tax Credit Unit have access to that room, then the files must be maintained in locked cabinets.

¹⁹ Electronic records are maintained in the WOTC indefinitely at this time. In the future, MD Labor may procure or move to another database, for which the records must be kept for at least the same length as the physical records.

²⁰ DWDAL Policy Issuances are available online at the following link: http://www.labor.maryland.gov/employment/mpi/.

FAIR PRACTICES AND ACCESSIBILITY

It is MD Labor's policy that all persons have equal opportunity and access to services and facilities without regard to race, religion, color, sex (including pregnancy, childbirth and related medical conditions, transgender status, gender identity, and sexual orientation), marital status, genetic information, age, national origin or ancestry (including Limited English Proficiency), disability, veteran status or political affiliation or belief. Staff may refer to MD Labor's Nondiscrimination Plan²¹ and Language Access Plan²² for more information on accommodations and services.

²¹ MD Labor's Nondiscrimination Plan is available at the following link: http://www.labor.maryland.gov/employment/ndp/.

²² The DWDAL and Division of Unemployment Insurance Language Access Plan is available at the following link: http://www.labor.maryland.gov/employment/wioa-access.pdf.

REFERENCES

LAW

- Workforce Innovation and Opportunity Act (WIOA), 29 U.S.C. § 3101 et seq. (2015);
- Protecting Americans from Tax Hikes Act of 2015 (the PATH Act), Amendment to 26 U.S.C. § 51;
- The Food Stamp Act, 7 U.S.C. § 2015(6)(0)(2)(A)-(D) (1977); and
- Internal Revenue Code of 1986, 26 U.S.C. § 51, as amended.

FEDERAL GUIDANCE

- Internal Revenue Service (IRS) Notice 2021-43, "Work Opportunity Tax Credit (WOTC) Transition Relief under Internal Revenue Code § 51," dated August 10, 2021;
- Training and Employment Guidance Letter (TEGL) 16-20, "Work Opportunity Tax Credit (WOTC) Procedural Guidance," dated March 31, 2021;
- IRS Notice 2020-78, "Work Opportunity Tax Credit (WOTC) Transition Relief under Internal Revenue Code § 51," dated December 11, 2020;
- TEGL 10-18, "Work Opportunity Tax Credit Funding Allotments for Fiscal Year 2019," dated February 8, 2019;
- TEGL 21-17, Change 1, "Change 1 to Training and Employment Guidance Letter No. 21-17, Work Opportunity Tax Credit Funding Allotments for Fiscal Year 2018," dated October 10, 2018;
- TEGL 21-17, "Work Opportunity Tax Credit Funding Allotments for Fiscal Year 2018," dated June 27, 2018;
- TEGL 25-15, Change 2, "Work Opportunity Tax Credit 2015 Reauthorization Training and Employment Guidance Letter 25-15, Change 2," dated February 16, 2018;
- TEGL 02-17, "Work Opportunity Tax Credit (WOTC) Funding Allotments for Fiscal Year (FY) 2017," dated August 30, 2017;
- TEGL 25-15, "Work Opportunity Tax Credit 2015 Reauthorization," dated June 17, 2016;
- TEGL 20-15, "Work Opportunity Tax Credit Funding Allotments for Fiscal Year 2016," dated April 29, 2016;
- TEGL 28-14, Change 1, "Processing of Work Opportunity Tax Credit (WOTC) Certification Requests for Target Group Members Residing in Empowerment Zones (EZs)," dated November 18, 2015;
- TEGL 9-15, "New Expiration Date for Work Opportunity Tax Credit Program Forms Under the Paperwork Reduction Act," dated November 17, 2015;
- TEGL 28-14, "Reauthorization of the Work Opportunity Tax Credit (WOTC) Program for 2014 and Authorization Lapse for 2015," dated April 17, 2015;
- TEGL 21-14, "Work Opportunity Tax Credit (WOTC) Funding Allotments for Fiscal Year (FY) 2015," dated March 17, 2015;
- TEGL 39-11, "Guidance on the Handling and Protection of Personally Identifiable Information (PII)," dated June 28, 2012;
- IRS Notice 2012-13, "Section 51 Work Opportunity Tax Credit; Section 52 Special Rules; Section 3111(e) Credit for Employment of Qualified Veterans," dated March 26, 2012'
- TEGL 4-06, "Plans to Phase out Penalty Mail Costs for "Employment Security" Programs and Availability of Supplemental Budget Funds for Conversion to Commercial Mail Methods," dated August 15, 2006; and
- TEGL 19-05, "Internal Revenue Service (IRS) "Relief Period" Granted to Work Opportunity and Welfareto-Work Tax Credits Employer Certification Requests Affected by Hurricanes Katrina and Rita," dated January 31, 2006.

OTHER RESOURCES

- DOLETA, "Work Opportunity Tax Credit";
- DOLETA, "ETA Handbook No. 408 Third Edition, November 2002 for the: Work Opportunity Tax Credit Program & the Welfare-to-Work Tax Credit";
- DOLETA, "Work Opportunity Tax Credit Eligibility Desk Aid";
- DOLETA, "How to File a Certification Request"; and
- DWDAL, "Work Opportunity Tax Credit";
- Work Opportunity Tax Credit Online System;
- DWDAL Policy Issuances.

ATTACHMENTS

- Attachment A Sample Form 8850 Pre-Screening Notice
- Attachment B Sample Form 9061 ICF WOTC
- Attachment C Sample Form 9175 Long Term Unemployed Self-Attestation Form
- Attachment D Sample Form 2848 Power of Attorney and Declaration of Representative
- Attachment E Creating a New WOTC Staff Account
- Attachment F Sample Out-of-State Request Verification Form
- Attachment G Sample Employer WOTC Certificate
- Attachment H Sample Form 9063 Employer Certification and Instructions
- Attachment I Sample Employer Needs Letter
- Attachment J Sample WOTC Denial Letter
- Attachment K Case Note Process File
- Attachment L Sample Form 9058 Certification Workload and Characteristics of Certified Individuals
- Attachment M Sample Form 9065 ADVR Worksheet
- Attachment N Sample Notice of Invalidation
- Attachment O Sample Notice of Revocation

Attachment A

OMB No. 1545-1500

Form **8850** (Rev. March 2016) Department of the Treasury Internal Revenue Service

Pre-Screening Notice and Certification Request for the Work Opportunity Credit

▶ Information about Form 8850 and its separate instructions is at www.irs.gov/form8850.

Job applicant: Fill in the lines below and check any boxes that apply. Complete only this side.

Your name	Social security number ►
Street address where you live	
City or town, state, and ZIP code	
County	Telephone number
If you are under age 40, enter your date of birth (month, day,	year)

1 Check here if you received a conditional certification from the state workforce agency (SWA) or a participating local agency for the work opportunity credit.

- 2 Check here if **any** of the following statements apply to you.
 - I am a member of a family that has received assistance from Temporary Assistance for Needy Families (TANF) for any 9 months during the past 18 months.
 - I am a veteran and a member of a family that received Supplemental Nutrition Assistance Program (SNAP) benefits (food stamps) for at least a 3-month period during the past 15 months.
 - I was referred here by a rehabilitation agency approved by the state, an employment network under the Ticket to Work program, or the Department of Veterans Affairs.
 - I am at least age 18 but **not** age 40 or older and I am a member of a family that:
 - a. Received SNAP benefits (food stamps) for the past 6 months; or
 - **b.** Received SNAP benefits (food stamps) for at least 3 of the past 5 months, **but** is no longer eligible to receive them.
 - During the past year, I was convicted of a felony or released from prison for a felony.
 - I received supplemental security income (SSI) benefits for any month ending during the past 60 days.
 - I am a veteran and I was unemployed for a period or periods totaling at least 4 weeks but less than 6 months during the past year.
- 3 Check here if you are a veteran and you were unemployed for a period or periods totaling at least 6 months during the past year.
- 4 Check here if you are a veteran entitled to compensation for a service-connected disability and you were discharged or released from active duty in the U.S. Armed Forces during the past year.
- 5 Check here if you are a veteran entitled to compensation for a service-connected disability and you were unemployed for a period or periods totaling at least 6 months during the past year.
- 6 Check here if you are a member of a family that:
 - Received TANF payments for at least the past 18 months; or
 - Received TANF payments for any 18 months beginning after August 5, 1997, and the earliest 18-month period beginning after August 5, 1997, ended during the past 2 years; or
 - Stopped being eligible for TANF payments during the past 2 years because federal or state law limited the maximum time those payments could be made.

Cat. No. 22851L

7 Check here if you are in a period of unemployment that is at least 27 consecutive weeks and for all or part of that period you received unemployment compensation.

Signature – All Applicants Must Sign

Under penalties of perjury, I declare that I gave the above information to the employer on or before the day I was offered a job, and it is, to the best of my knowledge, true, correct, and complete.

For Privacy Act and Paperwork Reduction Act Notice, see page 2.

Form 8850 (Rev. 3-2016)			Page 2					
	For Employer's Use Only							
Employer's name		Telephone no.	EIN ►					
Street address								
City or town, state, and ZIP coc	le							
Person to contact, if different fro	om above		Telephone no.					
Street address								
City or town, state, and ZIP coc	le							
		or she is a member of group 4 or group number (4 or 6)	6 (as described under <i>Members of</i>					
Date applicant:								
Gave information	Was offered job	Was hired	Started job					

Under penalties of perjury, I declare that the applicant provided the information on this form on or before the day a job was offered to the applicant and that the information I have furnished is, to the best of my knowledge, true, correct, and complete. Based on the information the job applicant furnished on page 1, I believe the individual is a member of a targeted group. I hereby request a certification that the individual is a member of a targeted group.

Employer's signature ►

Privacy Act and Paperwork Reduction Act Notice

Section references are to the Internal Revenue Code.

Section 51(d)(13) permits a prospective employer to request the applicant to complete this form and give it to the prospective employer. The information will be used by the employer to complete the employer's federal tax return. Completion of this form is voluntary and may assist members of targeted groups in securing employment. Routine uses of this form include giving it to the state workforce agency (SWA), which will contact appropriate sources to confirm that the applicant is a member of a targeted group. This form may also be given to the Internal Revenue Service for administration of the Internal Revenue laws, to the Department of Justice for civil and

Title

criminal litigation, to the Department of Labor for oversight of the certifications performed by the SWA, and to cities, states, and the District of Columbia for use in administering their tax laws. We may also disclose this information to other countries under a tax treaty, to federal and state agencies to enforce federal nontax criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism.

You are not required to provide the information requested on a form that is subject to the Paperwork Reduction Act unless the form displays a valid OMB control number. Books or records relating to a form or its instructions must be retained as long as their contents may become material in the administration of any Internal Revenue law. Generally, tax returns and return information are confidential, as required by section 6103.

Date

The time needed to complete and file this form will vary depending on individual circumstances. The estimated average time is:

Recordkeepin	g			6	5 hr.,	, 27	min.
Learning abou	ıt th	ie la	w				
or the form .						. 24	1 min.

Preparing and sending this form

If you have comments concerning the accuracy of these time estimates or suggestions for making this form simpler, we would be happy to hear from you. You can send us comments from www.irs.gov/formspubs. Click on "More Information" and then on "Give us feedback." Or you can send your comments to:

Internal Revenue Service Tax Forms and Publications 1111 Constitution Ave. NW, IR-6526 Washington, DC 20224

Do not send this form to this address. Instead, see When and Where To File in the separate instructions.



U.S. Department Of Labor Employment and Training Adminis	^{stration} Individual Characteristics Form (Work Opportunity Tax Credit			
1. Control No. (For Agency use only)	APPLICANT INFORMATION (See instructions on reverse)	2.Date Received (F	or Agenc	y Use only)
	EMPLOYER INFORMATION			
3. Employer Name	4. Employer Address and Telephone	5. Employer Federa	l ID Nur	nber (EIN)
	APPLICANT INFORMATION			
6. Applicant Name (Last, First, MI)	7. Social Security Number	8. Have you worked before? Yes If YES, enter las employment:	No st date c	
APPLICANT CHARA	CTERISTICS FOR WOTC TARGET GF		ON	
9. Employment Start Date	10. Starting Wage	11. Position		
12. Are you at least age 16, but unde If YES , enter your <i>date of birth</i>	r age 40?		Yes	_ No
2	ned Forces? mily that received Supplemental Nutritio Stamps) for at least 3 months during the			_ No No
If YES, enter name of <i>primary rec</i> city and state where benefits were			100	_ 110
-	compensation for a service-connected of	disability?	Yes _	No
	eleased from active duty within a year b combined period of at least 6 months (v	•	?Yes_	No
consecutive) during the year befo			Yes	No
	t received Supplemental Nutrition Assis	•		
· · · · · · · · · · · · · · · · · · ·	penefits for the 6 months before you we		Yes	No
But you are no longer receiving the	at least a 3-month period within the last	5 months	Yes	No
	name of <i>primary recipient</i>	and city		
And <i>state</i> where benefits were re	to			
	by a Vocational Rehabilitation Agency			
a State?			Yes _	No
OR , by an Employment Network u	nder the Ticket to Work Program?		Yes	No
OR , by the Department of Veteran			Yes	No
16. Are you a member of a family that	t received TANF assistance for at least	the last 18 months		

before you were hired?		YesNo
OR , are you a member of a family that received TANF	benefits for any 18 months beginnin	g
after August 5, 1997, and the earliest 18-month period	beginning after August 5, 1997, end	ed
within 2 years before you were hired?		Yes No
OR , did your family stop being eligible for TANF assist	ance within 2 years before you were	hired
because a Federal or state law limited the maximum tir	me those payments could be made?	YesNo
If NO, are you a member of a family that received TAN	F assistance for any 9 months during	g
the 18-month period before you were hired?		YesNo
If YES, to any question, enter name of primary recipie	ent ar	nd
the city and state where benefits were received		
17. Were you convicted of a felony or released from prisor	n after a felony conviction during	
the year before you were hired?	, ,	Yes No
If YES, enter date of conviction ar	nd date of release	
	(Check one)	
18. Do you live in an Empowerment Zone or Rural Renew		YesNo
19. Do you live in an Empowerment Zone and are at least	age 16 but not vet 18 on	Yes No
your hiring date?	ago ro, sathet yet ro, on	
your mining date:		
20. Did you receive Supplemental Security Income (SSI) b	penefits for any month ending within	
60 days before you were hired?		Yes No
21. Are you a veteran unemployed for a combined period	of at least 6 months (whether or not	
consecutive) during the year before you were hired?		Yes No
22. Are you a veteran unemployed for a combined period	of at least 4 weeks but less than 6 m	
consecutive) during the year before you were hired?		Yes No
23. Are you an individual who is or was in a period of unem	novment that is at least 27 consecu	
or part of that period you received unemployment compense		YesNo
If YES, what state did you receive unemployment comp	ensation in?	·····
	(Enter state where UI compensation	ation was received)
24. Sources used to document eligibility: (Employers/C		
SWA Staff: List all documentation used in determining target gro	up eligibility and enter your initials and d	ate when the
determination was made.		
I certify that this information is true and correct to the information above may be subject to verification.	best of my knowledge. I understa	ind that the
25(a). Signature: (See instructions in Box 25.(b) for who signs this	25.(b) Indicate with a ✓ mark who	26. Date:
signature block)	signed this form:	
	□ Employer, □ Consultant, □ SWA,	
	□ Participating Agency, □ Applicant, or	
	□ Parent/Guardian (if applicant is a minor)	
		1 (Rev. November 2016)

INSTRUCTIONS FOR COMPLETING THE INDIVIDUAL CHARACTERISTICS FORM (ICF), ETA 9061. This form is used together with IRS Form 8850 to help state workforce agencies (SWAs) determine eligibility for the Work Opportunity Tax Credit (WOTC) Program. The form may be completed, on behalf of the applicant, by: 1) the employer or employer representative, the SWA, a participating agency, or 2) the applicant directly (if a minor, the parent or guardian must sign the form) and signed (Box 25a.) by the individual completing the form. This form is required to be used, without modification, by all employers (or their representatives) seeking WOTC certification. Boxes 1 and 2. **SWA.** For agency use only.

- Boxes 3-5. **Employer Information.** Enter the name, address including ZIP code, telephone number, and employer Federal ID number (EIN) of the employer requesting the certification for the WOTC. Do not enter information pertaining to the employer's representative, if any.
- Boxes 6-11. **Applicant Information.** Enter the applicant's name and social security number as they appear on the applicant's social security card. In Box 8, indicate whether the applicant previously worked for the employer, and if Yes, enter the last date or approximate last date of employment. This information will help the "48-hour" reviewer to, early in the verification process, eliminate requests for former employees and to issue denials to these type of requests, or certifications in the case of "qualifying rehires" during valid "breaks in employment" (see pages III-12 and III-13, Nov. 2002, Third Ed., ETA Handbook 408) during the first year of employment.
- Boxes 12-23. Applicant Characteristics. Read questions carefully, answer each question, and provide additional information where requested.

The Protecting Americans from Tax Hikes Act of 2015 retroactively reauthorized current target groups for a 5-year period, January 1, 2015 through December 31, 2019, and extended the Empowerment Zones designations for a two-year period, January 1, 2015 through December 31, 2016. The Act introduced a new target group, Qualified Long-term Unemployment Recipient (LTUR), for new hires that begin to work for an employer on or after January 1, 2016 – December 31, 2019, see Box 23. For guidance see IRS Relief Period in TEGL No. TEGL 25-15 and IRS Notice 2016-22 and 2016-40.

Box 24 Sources to Document Eligibility. The applicant or employer is requested to provide documentary evidence to substantiate the YES answers in Boxes 12 - 23. List or describe the documentary evidence that is attached to the ICF or that will be provided to the SWA. Indicate in parentheses next to each document listed whether it is attached (A) or forthcoming (F). Some examples of acceptable documentation are provided below. A letter from the agency that administers a program may be furnished specifically addressing the question to which the applicant answered YES. For example, if an applicant answers YES to either question in Box 14 and enters the name of the primary recipient and the city and state in which the benefits were received, the applicant could provide a letter from the appropriate SNAP (formerly Food Stamp) agency stating to whom SNAP benefits were paid, the months for which they were paid, and the names of the individuals included on the grant for each month. SWAs use this box to list the sources used to verify target group eligibility, followed with their initials and the date the determination was completed.

Description of Examples of Documentary Evidence and Collateral Contacts. <u>Employers/Consultants</u>: You may check with your SWA to find out what other sources you can use to prove target group eligibility. (You are encouraged to provide copies of documentation or names of collateral contacts for each question for which you answered **YES**.)

QUESTION 12

- Birth Certificate or Copy of Hospital Record
- Driver's License
- School I.D. Card¹
- Work Permit¹
- Federal/State/Local Gov't I.D.¹

QUESTION 13

- DD-214 or Discharge Papers
- Reserve Unit Contacts
- Letter of Separation or other agency documents issued <u>only</u> by the Department of Veterans Affairs (DVA) on DVA Letterhead certifying the Veteran has a service-connected disability and signed by the individual who verified this information.

QUESTIONS 14 & 16

- TANF/SNAP (Food Stamp) Benefit History or Case Number Identifier
- Signed statement from Authorized Individual with a specific description of the months benefits that were received

QUESTION 15

- Vocational Rehabilitation Agency Contact
- Veterans Administration for Disabled Veterans
- Signed letter of separation or related document from authorized Individual on DVA letter head or agency stamp with specific description of months benefits were received.
- For SWAs: To determine *Ticket Holder* (TH) eligibility, Fax page 1 of Form 8850 to MAXIMUS at: 703-683-1051 to verify if applicant: 1) is a TH, and 2) has an Individual Work Plan from an Employment Network.

QUESTION 17

- Parole Officer's Name or Statement
- Correction Institution Records
- Court Records Extracts

QUESTION 18 & 19

- To determine if a Designated Community Resident lives in a RRC, visit the site: <u>www.usps.com</u>. Click on Find Zip Code; Enter & Submit Address/Zip Code; Click on Mailing Industry Information; Download and Print the Information, then compare the county of the address to the list in the January 2012 Instructions to IRS 8850.
- To determine if the DCR or a Summer Youth lives in an Empowerment Zone, use the Empowerment Zones (EZ) Locator Address Lookup tool available on the WOTC site: <u>https://www.doleta.gov/business/incentives/opptax/resources</u>.

QUESTION 20

- SSI Record or Authorization
- SSI Contact
- Evidence of SSI Benefits

QUESTIONS 21, 22

- Unemployment Insurance (UI) Claims Records
- UI Wage Records

QUESTION 23

- UI Wage Records
- UI Claims Records
- Self-Attestation Form, ETA Form 9175

QUESTION 24

• Employers/Representatives: List All sources used and provided to the SWA to document target group eligibility. SWA Staff: List all documentation used to determine/verify eligibility in the target group requested by the employer/rep., to reach the final determination.

Notes:

- 1. Where a Federal/State/Local Gov't., School I.D. Card, or Work Permit does not contain age or birth date, another valid document must be obtained to verify an individual's age.
- 2. ESPL No. 05-98, dated 3/18/98, officially rescinded the authority to use Form I-9 as proof of age and residence. Therefore, the I-9 is no longer a valid piece of documentary evidence.

Box 25.(a) Signature. The person who completes the form signs the signature block.

Box 25(b) Signature Options. (a) Employer or Authorized Representative, (b) SWA staff, (c) Participating Agency staff, or (d) Applicant (If applicant is a minor, the parent or guardian must sign).

Box 26. Date. Enter the month, day and year when the form was completed.

Persons are not required to respond to this collection of information unless it displays a currently valid OMB Control Number. Respondent's obligation to reply to these questions is required to obtain and retain benefits per law 104-188. Public reporting burden for this collection of information is estimated to average 20 minutes per response including the time for reading instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing burden to the U.S. Department of Labor, Employment and Training Administration, Division of National Programs, Tools, and Technical Assistance, 200 Constitution Ave., NW, Room C-4510, Washington, D.C. 20210 (Paperwork Reduction Project Control No. 1205-0371).

TO: THE JOB APPLICANT OR EMPLOYEE,

Privacy Act Statement: The Internal Revenue Code of 1986, Section 51, as amended and its enacting legislation, P.L. 104-188, specify that the State Workforce Agencies are the "designated" agencies responsible for administering the WOTC certification procedures of this program. The information you have provided completing this form will be disclosed by your employer to the State Workforce Agency. Provision of this information is voluntary. However, the information is required for your employer to receive the federal tax credit. IF THE INFORMATION YOU PROVIDE IS ABOUT A MEMBER OF YOUR FAMILY, YOU SHOULD PROVIDE HIM/HER A COPY OF THIS NOTICE.



OMB Control No. 1205-0371 Expiration Date:March 31, 2023

LONG-TERM UNEMPLOYMENT RECIPIENT SELF-ATTESTATION FORM Work Opportunity Tax Credit (WOTC) Program

Instructions: This Self-Attestation Form (SAF) is to be completed, signed, and dated by the new hire only. Employers or consultants submit this SAF to the State Workforce Agency with IRS Form 8850 or if filed separately, with ETA Form 9061 (or ETA Form 9062) for each certification request filed for the new target group.

Under penalties of perjury, I declare that this information is true and correct to the best of my knowledge.

New Hire's Signature: ______Date

New Hire Name: ______

Employer Name: _____

Please check the statements below if they apply to you.

I declare that I was in a period of unemployment that is at least 27 consecutive weeks and for all or part of that period I received unemployment compensation.

I declare that I have been in a period of unemployment since

(Enter start date)

Privacy Act Notice:

The Internal Revenue Code of 1986, Section 51, as amended and its enacting legislation, P.L. 104-188, specify that the State Workforce Agencies are the "designated" agencies responsible for administering the WOTC certification procedures of this program. The information you have provided completing this form will be disclosed by your employer to the State Workforce Agency. Provision of this information is voluntary; however the information is required to determine your employer's eligibility for the federal tax credit.

Public Burden Statement:

Persons are not required to respond to this collection of information unless it displays a currently valid OM B control number. Respondents' obligation to complete this form is required to obtain or retain benefits (P.L. 111-5). Public reporting burden is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of Information. Send comments regarding this burden estimate to the U.S. Department of Labor, Division of National Programs Tools Technical Assistance, Room C-4510, Washington, D.C. 20210 (Paperwork Reduction Project 1205-0371). Please do not submit completed forms to this address.

Attachment D

OMB No. 1545-0150 For IRS Use Only

Form 2848
(Rev. January 2021)
Department of the Treasury
Internal Revenue Service

Power of Attorney and Declaration of Representative

Departmei	nt of the Treasury	► Go to <i>www.irs.gov/Form2</i> 848 for i	nstructio	ns and the latest info	rmation.		Received by		
Part		of Attorney					Name		
i ai t i		A separate Form 2848 must be completed for e	ach tavn	aver Form 2848 will	not be bo	nored	Telephone		
		urpose other than representation before the IRS.		ayer. I onn 2040 wiil		loreu	Function Date	/	/
1 -		nation. Taxpayer must sign and date this form on		e 7.			Duic	,	/
	r name and add		page <u>_</u> ,	Taxpayer identificatio	on number	s)			
				Daytime telephone n	umber	Plan nu	imber (if app	olicab	le)
hereby a	ppoints the follo	owing representative(s) as attorney(s)-in-fact:							
2	Representative	(s) must sign and date this form on page 2, Part II.							
Name ar	nd address			CAF No.					
				Telephone No.					
Check if	f to be sent cop	pies of notices and communications	Check	if new: Address	Telephor	ne No. 🗌	Fax I	No. 🗌	
Name ar	nd address			CAF No.					
				Telephone No.					
				Fax No.					
Check if	f to be sent cop	pies of notices and communications	Check	if new: Address	Telephor	ne No. 🗌	Fax I	No. 🗌	
Name ar	nd address			CAF No.					
				PTIN					
				Telephone No.					
				Fax No.					
(Note: IF	RS sends notices	s and communications to only two representatives.)	Check	if new: Address	Telephor	ne No. 🗌	Fax I	No.	
Name ar	nd address			CAF No.					
				Telephone No.					
				Fax No.				_	_
		s and communications to only two representatives.)		if new: Address	Telephor	ne No. 🔄	Fax I	No.	
to repres	sent the taxpaye	er before the Internal Revenue Service and perform	the follow	ring acts:					
i r	nspect my conf	d (you are required to complete line 3). Except fo fidential tax information and to perform acts I can) shall have the authority to sign any agreements, o sign a return).	perform v	with respect to the tax	matters d	escribed I	pelow. For e	examp	ole, my
Whist	tleblower, Practi	ncome, Employment, Payroll, Excise, Estate, Gift, itioner Discipline, PLR, FOIA, Civil Penalty, Sec. sponsibility Payment, etc.) (see instructions)	(1040, 9	Tax Form Number 941, 720, etc.) (if applic		.,	Period(s) (if a e instruction		able)
		ot recorded on the Centralized Authorization Fissox. See Line 4. Specific Use Not Recorded on C			•		ise not reco	rded	on ▶ □
5a /	Additional acts	authorized. In addition to the acts listed on line 3	above, I a	uthorize my representa	ative(s) to p	perform th	e following a	acts (s	see

5a	Additional acts authorized. In addition to the	ne acts listed on line 3 above, I authorize m	ny representative(s) to perform the following acts (see
	instructions for line 5a for more information):	Access my IRS records via an Interm	ediate Service Provider;
	Authorize disclosure to third parties;	Substitute or add representative(s);	Sign a return;
			-

Other acts authorized:

b Specific acts not authorized. My representative(s) is (are) not authorized to endorse or otherwise negotiate any check (including directing or accepting payment by any means, electronic or otherwise, into an account owned or controlled by the representative(s) or any firm or other entity with whom the representative(s) is (are) associated) issued by the government in respect of a federal tax liability.
 List any other specific deletions to the acts otherwise authorized in this power of attorney (see instructions for line 5b):

6 Retention/revocation of prior power(s) of attorney. The filing of this power of attorney automatically revokes all earlier power(s) of attorney on file with the Internal Revenue Service for the same matters and years or periods covered by this form. If you do not want to revoke a prior power of attorney, check here

YOU MUST ATTACH A COPY OF ANY POWER OF ATTORNEY YOU WANT TO REMAIN IN EFFECT.

7 Taxpayer declaration and signature. If a tax matter concerns a year in which a joint return was filed, each spouse must file a separate power of attorney even if they are appointing the same representative(s). If signed by a corporate officer, partner, guardian, tax matters partner, partnership representative (or designated individual, if applicable), executor, receiver, administrator, trustee, or individual other than the taxpayer, I certify I have the legal authority to execute this form on behalf of the taxpayer.

▶ IF NOT COMPLETED, SIGNED, AND DATED, THE IRS WILL RETURN THIS POWER OF ATTORNEY TO THE TAXPAYER.

Signature

Date

Title (if applicable)

Print name of taxpayer from line 1 if other than individual

Print name

Part II Declaration of Representative

Under penalties of perjury, by my signature below I declare that:

- I am not currently suspended or disbarred from practice, or ineligible for practice, before the Internal Revenue Service;
- I am subject to regulations in Circular 230 (31 CFR, Subtitle A, Part 10), as amended, governing practice before the Internal Revenue Service;
- I am authorized to represent the taxpayer identified in Part I for the matter(s) specified there; and

• I am one of the following:

- a Attorney—a member in good standing of the bar of the highest court of the jurisdiction shown below.
- **b** Certified Public Accountant a holder of an active license to practice as a certified public accountant in the jurisdiction shown below.
- c Enrolled Agent-enrolled as an agent by the IRS per the requirements of Circular 230.
- d Officer-a bona fide officer of the taxpayer organization.
- e Full-Time Employee-a full-time employee of the taxpayer.
- f Family Member-a member of the taxpayer's immediate family (spouse, parent, child, grandparent, grandchild, step-parent, step-child, brother, or sister).
- g Enrolled Actuary—enrolled as an actuary by the Joint Board for the Enrollment of Actuaries under 29 U.S.C. 1242 (the authority to practice before the IRS is limited by section 10.3(d) of Circular 230).
- h Unenrolled Return Preparer—Authority to practice before the IRS is limited. An unenrolled return preparer may represent, provided the preparer (1) prepared and signed the return or claim for refund (or prepared if there is no signature space on the form); (2) was eligible to sign the return or claim for refund; (3) has a valid PTIN; and (4) possesses the required Annual Filing Season Program Record of Completion(s). See Special Rules and Requirements for Unenrolled Return Preparers in the instructions for additional information.
- k Qualifying Student or Law Graduate receives permission to represent taxpayers before the IRS by virtue of his/her status as a law, business, or accounting student, or law graduate working in a LITC or STCP. See instructions for Part II for additional information and requirements.
- r Enrolled Retirement Plan Agent—enrolled as a retirement plan agent under the requirements of Circular 230 (the authority to practice before the Internal Revenue Service is limited by section 10.3(e)).

▶ IF THIS DECLARATION OF REPRESENTATIVE IS NOT COMPLETED, SIGNED, AND DATED, THE IRS WILL RETURN THE POWER OF ATTORNEY. REPRESENTATIVES MUST SIGN IN THE ORDER LISTED IN PART I, LINE 2.

Note: For designations d–f, enter your title, position, or relationship to the taxpayer in the "Licensing jurisdiction" column.

Designation— Insert above letter (a-r).	Licensing jurisdiction (State) or other licensing authority (if applicable)	Bar, license, certification, registration, or enrollment number (if applicable)	Signature	Date

Creating a New Staff Account

- From the Main Menu select Account Search
- In User Account Search click Create New Staff
- Enter the new employee's information and select each box that applies under User Roles
- Check the Approved box and click save

When the new user logs in the first time they will be prompted to set security questions and create a new password. The account is ready to use.

To make an account inactive, go into the User's Account and un-check "approved". This prevents the user from logging into the account.

See screen shots below.

Main Menu

Home

Manage Messages

Account Search

Application Entry

Case Search

POA Search

Upload\View Supplemental Docs

Applications Upload Results Log

Companies

Employers

Consultant

Report

Printing

Cover Sheets

Certificates

Denials

Needs

Out of State

My Profile

Assign Cases

er Account Se	
ccount Search Crite	ria
User Name:	
Last Name:	
First Name:	
Status:	All
(Search Reset

User Account Information

<u>Close Page</u>

Account Information	
User Name: *	
First Name: *	
Middle Name:	
Last Name: *	
Phone: *	
Phone Extension:	
Fax:	
EMail: *	E-mail To
Temporary Password	
Temporary Password: *	
Confirm Password: *	

From the Main Menu, select Account Search.

In User Account, search and click Create New Staff.

Enter the new employee's information and select User Roles.

Check the Approved box and click save.

When the new user logs in the first time they will be prompted to set security questions and create a new password.

Roles *	
	Account Approver
	Administrator
	Case Manager
	Case Manager ReadOnly
	Certifier
	Monitor
	POAManager
	Program Coordinator
	ReportManager
	Staff
Account Status	3
4	Approved

Approved	
Locked Out	
Notes:	

Save Close

<u>Close Page</u>



Please Provide

Division Of Workforce Development And Adult Learning WORK OPPORTUNITY TAX CREDIT (WOTC) UNIT 1100 North Eutaw Street. Room 203 Baltimore, MD 21201

https://www.labor.maryland.gov/employment/taxcreditintroduction.shtml wotc.dllr@maryland.gov

Tax Credit Program Unit 1100 N. Eutaw Street, Room 203 Baltimore, Maryland 21201

Applicant Name	SSN	Hire Date	Date of Birth
To: Fax:		From: MD WOTC I Fax: 410-767-2060	Program Coordinator
Date:		Forms Holder:	Case:
	rico ni. Editan o	a oot, i toom 200 Balanoro, marylan	10 E 1 E 0 1

The Tax Credit Program Unit has received an IRS Form 8850 and ETA Form 9061 for the subject individual. Information provided by an employer or consultant indicates that this individual received benefits/services in your state. Please complete the section(s) below which are marked with an "X". Sign and return this form to the address or fax number provided above. If you have questions, please call 410-767-2047. Thank you for your assistance

Please circle the months in which benefits were received.

□ Target Group A (AFDC/TANF) and/or □ Target Group I (LTFAR)

2005: 2006: 2007: 2008: 2009: 2010: 2011: 2012: 2013: 2014: 2015: 2016: 2016: 2017: 2018: 2019:	JAN JAN JAN JAN JAN JAN JAN JAN JAN JAN	FEB FEB FEB FEB FEB FEB FEB FEB FEB FEB	MAR MAR MAR MAR MAR MAR MAR MAR MAR MAR	APR APR APR APR APR APR APR APR APR APR	MAY MAY MAY MAY MAY MAY MAY MAY MAY MAY	JUNE JUNE JUNE JUNE JUNE JUNE JUNE JUNE	JULY JULY JULY JULY JULY JULY JULY JULY	AUG AUG AUG AUG AUG AUG AUG AUG AUG AUG	SEPT SEPT SEPT SEPT SEPT SEPT SEPT SEPT	OCT OCT OCT OCT OCT OCT OCT OCT OCT OCT	NOV NOV NOV NOV NOV NOV NOV NOV NOV NOV	DEC DEC DEC DEC DEC DEC DEC DEC DEC DEC
2019: 2020:	JAN JAN	FEB FEB	MAR MAR	APR APR	MAY MAY	JUNE JUNE	JULY	AUG AUG	SEPT SEPT	OCT OCT	NOV NOV	DEC DEC
2020.	JAN	FED	IVIAR	APR	NUA T	JUNE	JULT	AUG	SEFT	001	NOV	

Is this individual no longer eligible for benefits due to federal or state time limits? YES D NO D

□ Target Group G (Food Stamps) and/or □ Target Group 2Ba (Veteran)

2011:	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC
2012:	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
2013:	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
2014:	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
2015:	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC

At the time of hire, was this individual an ABAWD who ceased to be eligible for benefits due to failure to comply with the work requirements of the food stamp program? YES D NO D UNABLE TO VERIFY D

Signature of Individual Completing Form: ____

Notice: The information contained in this facsimile is confidential and intended only for the use of the individual named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this facsimile is strictly prohibited. If you have received this facsimile in error, please notify this office by calling 410-767-2047. Thank you.



U.S. Department Labor Employment and Training Administration OMB No. Expiration Date:

Employer Certification Work Opportunity Tax Credit CERTIFICATE

Certifying Agency MD Labor 1100 N. Eutaw Street, Room 203 Baltimore, Maryland 21201 410-767-2047		Target Group	
Part A. Employer			
Employer Name and Address	FEIN:	Employer Cons	sultant
		R	
Part B. Employee			
Employee Name and Address	SSN:	Start Date:	
Part C. Certification	eets the eligibility criteria of Se	ections 51, 51A and/or 52 of the	Internal Revenue Code.
Certifying Officer	Certifying Officer Sign	ature	Date Completed / Issued
Employers			
Before you can claim the WOTC, your new h	ire(s) must work the requi	ed number of hours to meet	the Minimum Employment

or Retention Period. *Two-Tier Employment Retention Period* refers to the minimum number of hours to meet the Minimum Employment a WOTC hire to get the credit. Under *Tier 1*, before claiming the tax credit, employers must employ the WOTC eligible for at least 120 hours but less than 400 hours to qualify for a credit of 25 percent of up to \$6,000 in wages for a maximum credit of \$1,500. Under *Tier 2*, employers must employ the WOTC eligible for at least 400 hours or more to qualify for a credit of 40 percent of up to \$6,000 in wages for a maximum credit of \$2,400. The tax credit is calculated using the actual wages paid or incurred. Two target groups have different formulas to calculate the allowable hours and wages per hour. Visit IRS's website at www.irs.gov for additional information on this and other requirements.

The **VOW to Hire Heroes Act of 2011** (P.L. 112-56) extends and amends the current veteran group, creates two additional categories of unemployed veterans in Section 51 of the Internal Revenue Code, and makes the WOTC available to qualified tax-exempt organizations in Section 52. The VOW Act grants the WOTC to employers that hire certain qualified veterans who begin employment on or after November 22, 2011, and before January 1, 2013. *This Act did not extend the non-veteran WOTC target groups, which expired on December 31, 2011*. All non-veteran WOTC requests submitted will be held (not processed) until such time that the non-veteran target groups are reauthorized. Non-veteran target groups are listed at <u>www.dllr.state.md.us/employment/wotc.shtml</u>; under Applying for WOTC, select Eligible New Hires.

For more information on filing certification requests and veterans' eligibility requirements, visit WOTC's national website at <u>www.doleta.gov/business/incentives/opptax/forms.cfm</u> and obtain an e-copy of *TEGL No. 25-15*, a brochure on "WOTC and Veterans" and a Fact Sheet on the provisions of the VOW Act. Employers can visit www.irs.gov to obtain e-copies of *IRS's Notice 2012 -13* and the *IRS Form 8850 (Rev March 2016) and Instructions.*

Note: Falsification of data to obtain this Certification is a FEDERAL CRIME in violation of 18 USC 1001. Falsification of work or concealment of information is PUNISHABLE by a fine or imprisonment.



U.S. Department Of Labor Employment and Training Administration

OMB Control No. 1205-0371 Expiration Date: March 31, 2023

Employer Certification Work Opportunity Tax Credit (OPTIONAL FORMAT)

(OPTIONAL FORMAT) NAME/ADDRESS OF CERTIFYING AGENCY AND TELEPHONE NO.	Agency U	.,	3. DATE COMPLETED: (For Agency Use Only)				
Γ	1	A. EMPLOYER					
5. NAME/ADDRESS OF FIRM/TELEPHONE NO.	6. EMPLO	OYER TAX EIN #:	7. REPRESENTATIVE'S NAME, TITLE & ADDRESS.				
PART B. EMPLOYEE							
8. SOCIAL SECURITY NO.	9. EI	9. EMPLOYMENT START DATE (Mo/Day/Yr.)					
10. NAME AND ADDRESS OF EMPLOYEE:	12. VE	TERAN TARGET GRO	OUP CODES: ("✓" those that apply)				
		2Ba. Veteran rece	iving SNAP benefits				
		□ 2Bb. Disabled Ve					
		□ 2Bc. Disabled Vet	teran unemployed for 6 months				
11. NON-VETERAN TARGET GROUP CODE AN	D	2Bd. Veteran une	mployed for 4 weeks but less than 6 months				
NAME:		❑ 2Be. Veteran une	mployed for 6 months				

PART C. CERTIFICATION

I, HEREBY, CERTIFY that the individual named in Part B meets the eligibility criteria of Sec. 51 or 52 of the Internal Revenue Code of 1986, as amended.								
13. NAME OF CERTIFYING OFFICER (Print or Type)	14. SIGNATURE. (Certifying Officer)	15. DATE ISSUED:						
Comments to Employers:								

The Protecting Americans from Tax Hikes Act of 2015 retroactively reauthorized current target groups for a 5-year period, January 1, 2015 through December 31, 2019, and extended the Empowerment Zones designations for a two-year period, January 1, 2015 through December 31, 2016. The Act introduced a new target group, Qualified Long-term Unemployment Recipient (LTUR), for new hires that begin to work for an employer on or after January 1, 2016 – December 31, 2019.

For additional information on filing certification requests to the State Workforce Agencies (SWA) and the *Long-term Unemployment Recipient* eligibility requirements and documentary evidence visit WOTC's national website at <u>https://www.doleta.gov/business/incentives/opptax</u>. Employers are also encouraged to visit IRS's website at <u>www.irs.gov</u> to obtain e-copies of IRS Notice 2016-22 and the newly revised 2016 IRS Form 8850 and related Instructions.

EMPLOYERS: Before you can claim the WOTC, your new hire must work at least 120 hours or 400 hours or more for you to meet the Minimum Employment or Retention Period. Visit IRS's website at: <u>www.irs.gov</u> for additional information.

Note. More information is available in the instructions for IRS Form 8850 & 5884, Work Opportunity Credit, for tax year 2015.

NOTE: Falsification of data to obtain this Certification is a FEDERAL CRIME in violation of 18 USC 1001. Falsification of work or concealment of information is PUNISHABLE by a fine or imprisonment

INSTRUCTIONS FOR COMPLETING AND ISSUING THE CERTIFICATION FORM (CF) ETA 9063. Documentary evidence of eligibility or collateral contacts is required to issue a *WOTC Certification*. Information on the Certification substantiates the employer is entitled to claim a tax credit against the first-year wages paid to the new hire.

<u>Note</u>: SWAs must inform each employer who receives a *WOTC Certification* of the required *Minimum Employment Period* as stated in the "Comment Box" of this Certification. However, enforcement of this requirement is, strictly, an IRS responsibility.

Boxes to be completed on the Certification:

Box 1:	Name and Address. Identify the SWA and include the appropriate address and zip code.
Box 2.	Control Number. Enter the control number developed by the SWA for its own use.
Box 3.	Date Completed. Enter the month, day and year when the form was completed.
Box 4.	Initiating Agency Code. Enter agency code developed by SWA for its own use.
Box 5.	Name and Address of Firm. Enter employer's name and address including zip code.
Box 6.	Employer Tax EIN Number. Enter employer's taxpayer identification.
Box 7.	Representative's Name, Title and Address. Enter the name, title and office location of the individual authorized by the employer to act on the employer's behalf.
Box 8.	Social Security No. Enter the employee's social security number.
Box 9.	Employment Start Date. Enter the month, day and year when the employee began to work for the employing firm.
Box 10.	Name and Address of Employee. Enter the employee's full name (i.e., last name, first and initial) and address including zip code and telephone number, if available.
Box 11.	Targeted Groups. Enter SWA Code and target group name for the certified group.
Box 12.	Targeted Groups. Indicate, with a check mark (" \checkmark "), which veteran group is being certified.
Box 13.	Certifying Official. Key in/print full name and title of authorized certifying official.
Box 14.	Signature. Enter authorized, certifying official's signature.
Box 15.	Date. Enter month, day and year when the Certification is issued by the certifying official.

Persons are not required to respond to this collection of information unless it displays a currently valid OMB Control Number. Respondent's obligation to reply to these requirements is mandatory under P.L. 104-188. Public reporting burden for this collection of Information is estimated to average 20 minutes per response, including the time for reading instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Division of National Programs, Tools, and Technical Assistance, Room C-4510, Washington, D.C. 20210 (Paperwork Reduction Project Control No. 1205-0371).

Privacy Act Statement: The Internal Revenue Code of 1986, Section 51, as amended and its enacting legislation, P.L. 104-188, specify that the State Workforce Agencies are the "designated" agencies responsible for administering the WOTC certification procedures of this program. The information you have provided completing this form will be disclosed by your employer to the State Workforce Agency. Provision of this information is voluntary. However the information is required for your employer to receive the federal tax credit. IF THE INFORMATION YOU PROVIDE IS ABOUT A MEMBER OF YOUR FAMILY, YOU SHOULD PROVIDE HIM/HER A COPY OF THIS NOTICE.



Division Of Workforce Development And Adult Learning WORK OPPORTUNITY TAX CREDIT (WOTC) UNIT I 100 North Eutaw Street. Room 203 Baltimore, MD 21201

http://www.labor.maryland.gov/employment/taxcreditintroduction.shtml wotc.dllr@maryland.gov

WORK OPPORTUNITY TAX CREDIT

Request Date: Original Needs Date: Employer: Forms Holder: Start-to-Work Date: EIN: New Hire: Case Number: Dear Sir or Madam: The documentation provided with your ETA Form 9061 for the above referenced new hire was insufficient to verify eligibility for the Work Opportunity Tax Credit. Based on your application, the documentation as indicated below is needed. Please attach supporting documentation to this letter and return to: WOTC, 1100 N. Eutaw Street Room 203, Baltimore MD 21201 or fax to (410)767-2060. Proof of Age Proof of Address Proof of Ex-Felon Status Proof of Vocational Rehabilitation Services Proof of Ticket-to-Work Participation Proof of Veteran Status Proof of Veterans Affairs Services Proof of Veteran's Service-Connected Disability Proof of Supplemental Security Income (SSI) Self-Attestation Letter Original Power of Attorney or notarized copy of Power of Attorney Current IRS Form 8850 Current ETA Form 9061 Other (specify):

NOTE: Failure to provide documentary evidence to substantiate eligibility within 90 days of the Request Date of this letter will result in denial of your Work Opportunity Tax Credit request. If you have any questions, please contact the WOTC Tax Credit Program Administrator at (401) 767-2047.

1100 N. EUTAW STREET, RM. 203 BALTIMORE, MD. 21201-2201



Division Of Workforce Development And Adult Learning WORK OPPORTUNITY TAX CREDIT (WOTC) UNIT I 100 North Eutaw Street. Room 203 Baltimore, MD 21201

http://www.labor.maryland.gov/employment/taxcreditintroduction.shtml wotc.dllr@maryland.gov

WORK OPPORTUNITY TAX CREDIT

No current Power of Attorney available
Original Denial Date:
Employer:
Start-to-Work Date:
EIN:
New Hire:
We regret to inform you that your application for a Work Opportunity Tax Credit was denied in accordance with the Internal Revenue
Service (IRS) and the U.S. Department of Labor (USDOL) criteria for the reason(s) below.
Reason(s) Denied:
Target Group(s) Submitted:
Dynamic DDF

It is your right to appeal this determination. Attach this letter of notification as a cover sheet to request reconsideration, along with any additional documentation, and submit to the email or mailing address listed below. If the reconsideration is negative but you still believe that you are entitled to the tax credit, you have the right to appeal to the USDOL Regional Office and/or the USDOL National Office. The mailing addresses for these offices will be included in the redetermination letter. Acceptable documentation for verification of eligibility is included on Pages 3 & 4 of the ETA Form 9061. If a request for reconsideration is not received within one (1) year from the denial date listed above, or date of this notification (whichever is later), this determination becomes final and the case will be permanently closed. Please retain this letter for your records.

Email Address for Appeals wotc.dllr@maryland.gov

Mailing Address for Appeals

Attn: WOTC Supervisor Division of Workforce Development and Adult Learning Maryland Department of Labor 1100 N. Eutaw Street, Room 203 Baltimore, Maryland 21201

Case Notes by Target Group

Target Group	Certification	Denial	Needs
A - Assistance to Families with Dependent Children (TANF)	In the notes sections, list the Client ID number from CARES and the months and year that qualify the applicant.	In the notes section, state that there are no eligible benefits.	In the notes section, list the documentation the case needs to continue the certification process.
Ba - Veteran Supplemental Nutrition Assistance Program (SNAP)	In the notes sections, list the Client ID number from CARES and the months and year that qualify the applicant.	In the notes section, state that there are no eligible benefits.	In the notes section, list the documentation the case needs to continue the certification process.
Bb - Veteran Disabled (Discharged)	In the notes section, list the kind of document that was received to verify eligibility.	In the notes section, state that verification documents were not received.	In the notes section, list the documentation the case needs to continue the certification process.
Bc - Veteran Disabled (Unemployed)	In the notes section, list the kind of document that was received to verify eligibility.	In the notes section, state that verification documents were not received.	In the notes section, list the documentation the case needs to continue the certification process.
Bd - Veteran Unemployed for at least 4 Weeks, but less than 6 months	In the notes section, state that there were no wages in at least 6 months in the 1-year period ending on the hiring date.	In the notes section, state that verification documents were not received and/or that the employee does not meet eligibility criteria.	In the notes section, list the documentation the case needs to continue the certification process.
Be - Veteran Unemployed for at least 6 months	In the notes section, state that there were no wages for at least 4 weeks but less than 6 months in the 1 year period ending on the hiring date.	In the notes section, state that verification documents were not received and/or that the employee does not meet eligibility criteria.	In the notes section, list the documentation the case needs to continue the certification process.
C - Ex-Felon	In the notes section, list the kind of document that was received to verify eligibility, i.e. probation and parole, work release form, etc.	In the notes section, state that verification documents were not received.	In the notes section, list the documentation the case needs to continue the certification process.
D - RRC	In the notes section, state that the employee's address is in the Empowerment Zone and list how the age and address was verified, i.e. if it was supporting docs or verified in CARES.	In the notes section, state that verification documents were not received and/or that the employee does not meet eligibility criteria.	In the notes section, list the documentation the case needs to continue the certification process.

E - Vocational Rehabilitation	In the notes section, list the verification source, for example: applicant received Vocational Rehabilitation Services from DORS.	In the notes section, state that documents were not received to verify eligibility.	In the notes section, list the documentation the case needs to continue the certification process.
E - Ticket to Work	In the notes section, list the verification source, for example: applicant received Vocational Rehabilitation Services from DORS.	In the notes section, state that documents were not received to verify eligibility.	In the notes section, list the documentation the case needs to continue the certification process.
E - Veterans Affairs	In the notes section, list the verification source, for example: applicant received Vocational Rehabilitation Services from DORS.	In the notes section, state that documents were not received to verify eligibility.	In the notes section, list the documentation the case needs to continue the certification process.
F - Summer Youth	List that the employee meets age criteria, was hired AND is only employed between May 1 and September 15, and resides in an Empowerment Zone (EZ), enterprise community, or renewal community.	In the notes section, state that verification documents were not received and/or that the employee does not meet eligibility criteria.	In the notes section, list the documentation the case needs to continue the certification process.
G - Supplemental Nutrition Assistance Program (SNAP)	In the notes section, list the Client ID number from CARES and the months and year that qualify the applicant.	In the notes section, state that there are no eligible benefits.	In the notes section, list the documentation the case needs to continue the certification process.
H - Supplemental Security Income	In the notes section, list the Client ID number from CARES and the months and year that qualify the applicant if the verification came from SSI type eligible from for group H per Maximus.	In the notes section, state that there are no eligible benefits per Maximus.	In the notes section, list the documentation the case needs to continue the certification process.
I - Long Term Family Assistance Recipient (LTFAR)	In the notes section, list the Client ID number from CARES and the months and year that qualify the applicant.	In the notes section, state that there are no eligible benefits.	In the notes section, list the documentation the case needs to continue the certification process.
L - Qualified Long-Term Unemployment Recipient (LTUR)	In the notes section, state that the employee was unemployed 27 weeks prior to hire date and received UI benefits during that period.	In the notes section, state that there are no eligible benefits and/or that the employee was not unemployed at least 27 weeks on the day before they were hired.	In the notes section, list the documentation the case needs to continue the certification process.



Certification Workload and Characteristics of Certified Individuals Work Opportunity Tax Credit - Report No. 1 **U.S. Department of Labor** Employment and Training Administration

State:	Quarter End	r s e	Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondents' obligation to reply to these reporting requirements is mandatory (P.L. 104-188). Public reporting burden for this collection is estimated to average 1 hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of Information. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the U.S. Department of Labor, Employment and Training Administration, Division of National Programs, Tools, &Technical Assistance, 200 Constitution Ave., NW, Room C-4510, Washington, D.C. 20210 (Paperwork Reduction Project 1205-0371).					205-0371						
							PART I. CERTIFICAT		KLOAD)				
		CERTIFI	CATION RE	OUESTS (S	vstem Ir	nuts)				CE	RTIFICATION REQUEST	S (System Outpu	te)	
A) Incomplete	B) Re		eding Action) New Requests	D) Total Requests		E) Cert	tified Requests	F) Denied Requests	G)	H) Requests Needing Action	
Requests							to Be Processed					Incompl		
		(a) N	o. of CCs	(b) N		PART II.	CHARACTERISTICS C	(a)				(a) No.	K) By Starting	(a) No.
I) By WOTC Grou	0	Res	ulting in ifications	Certi Individ	fied	J) By Oc	cupation	Certi Indivi	fied	J) By Occ	upation (Cont.)	Certified Individuals	Hourly Wage	Certified Individuals
1.IV-A TANF Reci	pient					Name	e-Code			N	ame-Code		1. Under Federal Minimum Wage	
2Ba. Veteran Recei SNAP benefits (V)	iving					1. Management Occupations – 11				12. Protective S	ervices – 33		2. \$7.25 - \$8.25	
2Bb. Disabled Vete	()					2. Business & Financial Operations – 13				13. Food Prepa	ration & Serving – 35			
2Bc. DV Unemploye months										14. Bldg. & Grounds Cleaning & Maintenance – 37			3. \$8.26 – \$8.99	
2Bd. V Unemployed weeks	for 4					3. Computer & Mathematical – 15				15. Personal Ca	are & Service - 39		4. \$9.00 -\$9.99	
2Be. V Unemployed months	for 6					4. Architecture & Engi	neering – 17			16. Sales & Rela	ated Occupations – 41		5. \$10.00 – Higher	
3. Ex-Felon						5. Life, Physical & Social Sciences – 19				17. Office/Admi	nistrative Support – 43		6. TOTAL (For Qtr.)	
4. Summer Youth						6. Community & Socia	6. Community & Social Services – 21			18. Farming, Fig	shing & Forestry – 45			
5. Designated Comr Resident	nunity					7. Legal Occupations	- 23			19. Construction	n & Extraction – 47			r
6a. Voc. Rehab Ref	ferral					8. Education, Training				20. Installation/I	Maintenance/Repair-49			
6b. Ticket Holder						9. Arts, Design, Entertainment, Sports/Media Occupations – 27					Dccupations – 51			
7. SNAP Recipient						10. Healthcare Practitioner & Technical – 29				22. Transportati Production Occ	on & Material Moving upations – 53			
8. SSI Recipient						11. Healthcare Support Occupations – 31				23. Military Spe	cific Occupations – 55			
9. Long-term TANF	:													
10. LTUR														
11. TOTAL (For Qtr	:)													
12. TOTAL (YTD)					L = 1									
24. Name and Ti	tle of Responsib	le Official	:		25. Się	gnature Title:	26. Date	e Signed:		27. Total (For C	itr.)			

ETA Form 9058 (Rev. November 2016)

Instructions for Preparing ETA Form 9058, Report 1 – "Certification Workload and Characteristics of Certified Individuals," Work Opportunity Tax Credit Report

Introduction. Part I. of this report clarifies and simplifies data reported on certifications issued and provides state workforce agencies' (SWAs) workload numbers during each reporting quarter. Part II., continues to collect data on selected characteristics of certified individuals.

Form Updates. The Protecting Americans from Tax Hikes Act of 2015 introduced a new WOTC target group, the Long-term Unemployment Recipient (LTUR), see Box 10.

Background. The purpose of ETA Form 9058 is to provide SWAs with a standardized ereporting format, which accurately reflects program activity levels and outcomes under the Work Opportunity Tax Credit (WOTC). It is important for SWAs to maintain programmatic reporting procedures that account for each tax request (IRS Form 8850) received and its subsequent outcome (issuance of a tax certification or denial). A properly completed ETA Form 9058 accurately reflects program use and the level of any programmatic backlog that may exist. To ensure that the WOTC Program can be evaluated accurately at the national level, it is critical that all SWAs report in a standardized manner using the web-based Enterprise Business Service System (EBSS) Tax Credit Reporting System (TCRS).

INSTRUCTIONS FOR COMPLETING THIS FORM:

State. Enter the name of the state submitting ETA Form 9058.

Quarter Ending Period. Enter ending date of the quarter for the reported program data.

Part I. "Certification Workload." SWAs must identify from Part I, Item F on the previous reporting quarter's ETA Form 9058 the number of requests (IRS Form 8850s) determined to be incomplete or Needing Action, as defined below:

(A) **Number of Requests Incomplete.** Enter the total number of requests (IRS Form 8850s) received by the SWA prior to the beginning of the current report period, but for which no applicant eligibility determination action (excluding the 48-hour review) was taken. This total is to be entered into Part I, Item (A) of ETA Form 9058.

(B) **Number of Requests Needing Action.** Enter the total number of requests (IRS Form 8850s) received by the SWA prior to the beginning of the current report, but for which no review and total is to be entered into Part I, Item (B) of recently revised ETA Form 9058.

(C) **New Requests.** Enter the total number of requests (IRS Form 8850s) received by the SWA during the current reporting quarter. Some states may have received requests (IRS Form 8850s) that were not previously recorded and/or reported on any prior quarterly report ETA 9058 for various reasons. It is Important for the SWA to report all requests (IRS Form 8850s) received. Therefore, any request received outside of the current reporting quarter, which has not previously been reported, should be included with the number of requests received during the current reporting period. That total should be entered as the number of "New Requests". This total is to be entered into Part I, Item (C) of ETA Form 9058.

(D) **Total Requests to Be Processed.** Enter the sum of Items A, B & C. This total represents the number of requests (IRS Form 8850s) received by the SWA, which are available to be processed. This total is to be entered under Part I, Item (D) of ETA Form 9058. <u>Note</u>. A denial is a certification request (IRS Form 8850) determined by the SWA to be ineligible for the WOTC.

(E) **Requests Certified.** Enter the total number of WOTC certifications issued during the current report period.

(F) **Requests Denied.** Enter the total number of requests (IRS Form 8850s) denied by the SWA during the current report period.

Note. A denial is a request (IRS Form 8850) determined by the SWA to be ineligible for the WOTC.

(G) **Number of Requests Incomplete.** Enter the total number of requests (IRS Form 8850s) received and reviewed by the SWA, but which the SWA could neither approve nor deny due to such things as, but not limited to, the need for additional eligibility documentation for which the SWA has made a formal request to the employer, authorized tax consultant, or other third party entity, ETA Form 9061 not submitted, etc.

<u>Note</u>. This number will also be entered in Part 1, Item A. of the subsequent quarterly report ETA Form 9058.

(H) <u>Number of Requests Needing Action</u>. Enter the number of requests (IRS Form 8850s) received by the SWA but for which no review and/or action has yet been taken to determine applicant eligibility.

<u>Note</u>. This value will also be entered in Part I, Item B. of the subsequent quarterly report ETA Form 9058. Part I, Item H is the sum of Item D, minus Item E, minus Item F, minus Item G.

Part I. Completion Formula:

(A+B+C) = D and D - (E+F+G) = H Same as: Items (A+B+C) = D and (D-E-F-G) = H

Part II. "Characteristics of Certified Individuals by Tax Credit." This part is divided into three sections (Section I, Section J, and Section K).

Section I reflects the number of requests (IRS Form 8850s) certified by the SWA during the current report period **by WOTC target groups.** Section J reflects the number of requests (IRS Form 8850s) certified by the SWA during the current report period **by occupation**. Section K reflects the number of requests (IRS Form 8850s) certified by the SWA during the current report period **by starting hourly wage**.

Section I.

Section I, Column (a). Enter the total number of certifications, issued by the SWAs, by target group, during the current report period, which resulted from the issuance of a conditional certification i.e., ETA Form 9062.

Section I, Column (b). Enter the total number of WOTC certifications issued by the SWAs, by target group, during the current report period.

Section I, Line #1. Enter the total number of WOTC certifications issued by the SWA during the current report period, for the IV-A TANF group.

Section I, Line #2Ba. Enter the total number of WOTC certifications issued by the SWA during the current report period, for Veterans receiving SNAP benefits.

Section I, Line #2Bb. Enter the total number of WOTC certifications issued by the SWA during the current report period, for "Disabled Veterans" receiving compensation for a service-connected disability.

Section I, Line #2Bc. Enter the total number of WOTC certifications issued by the SWA during the current report period, for Disabled Veterans unemployed for 6 months.

Section I. Line #2Bd. Enter the total number of WOTC certifications issued by the SWA during the current report period, for Veterans unemployed for at least 4 weeks but less than 6 months.

Section I. Line #2Be. Enter the total number of WOTC certifications issued by the SWA during the current report period, for Veterans unemployed for at least 6 months.

Section I. Line #3. Enter the total number of WOTC certifications issued by the SWA during the current report period, for Ex-felons.

Section I. Line #4. Enter the total number of WOTC certifications issued by the SWA during the current report period for the Summer Youth group

Section I, Line #5. P.L. 110-28 changed the name of the High-Risk Youth to "Designated Community Residents (DCRs)." Enter the total number of WOTC certifications issued by the SWA during the current report period, for DCRs.

Section I, Line #6a. Enter the total number of WOTC certifications issued by the SWA during the current report period, for Vocational Rehabilitation Referrals.

Section I, Line #6b. Enter the total number of WOTC certifications issued by the SWA during the current report period, for "ticket holders." (e.g., SSDI, or Voc. Rehab -- formerly called People with Disabilities).

Section I, Line #7. Enter the total number of WOTC certifications issued by the SWA during the current report period, for SNAP (formerly Food Stamps) recipients.

Section I, Line #8. Enter the total number of WOTC certifications issued by the SWA during the current report period, for SSI recipients.

Section I, Line #9. Enter the total number of WOTC certifications issued by the SWA during the current report period, for "Long-term TANF" Recipients.

Section I, Line #10. Enter the total number of WOTC certifications issued by the SWA during the current report period, for "Long-term Unemployment Recipients" (LTURs).

Section I, Line #11. Enter the sums of columns (a) and (b) and also the federal program current Quarter (For Qtr.) Totals of columns (a) and (b) for Column I. "By WOTC Target Group;" and for Column J. "By Occupation," Line #27. Total (For Qtr.) and for Column K. By Starting Hourly Wage" Line #6 (For Qtr.). <u>Note</u>. The first quarterly report of the federal program year (October 1-December 31), the totals of Section I, Line #11 (For Qtr.) and Line #12 (YTD) should be the same. Also, the total (For Qtr.) of Part II, Section I, Line #12, columns (a) & (b) should equal the total entered in Part I. Item E. Certified Requests.

Section I, Line #12. After Quarter 1, for all subsequent quarters **e**nter the cumulative federal program Year-to-Date (YTD) totals of columns (a) and (b). (including totals for Column I, Column J, and Column K (right hand side of this form). <u>Reminder</u>. The first quarterly report of the federal program year (October 1-December 31), the totals of Section I, Line #11 and Line #12 should be the same.

Section J.

Section J, Column (a). Enter the total number of WOTC Certifications issued by the SWA during the current report period, By Occupation. <u>Note</u>: The total for Section J, Column (a), Line #27 is the sum of the column and must equal the total for Section I, Column (a) & (b) Line # 10.

The occupational data reported in Boxes 1-23 are derived from the job titles reported on ETA Forms 9061 or 9062. To prepare this report, SWAs must use the O*NET job families of occupations and their two-digit corresponding codes as illustrated in the following table.

<u>Name</u>	Code	Name	Code
Management Occupations	11	Food Preparation & Serving Related	35
Business & Financial Operations	13	Bldg. & Grounds Cleaning & Maintenance	37
Computer& Mathematical Occupations	15	Personal Care & Service	39
Architecture & Engineering	17	Sales & Related Occupations	41
Life, Physical & Social Sciences	19	Office & Administrative Support	43
Community & Social Services	21	Farming, Fishing, Forestry	45
Legal Occupations	23	Construction & Extraction	47
Education, Training, & Library	25	Installation, Maintenance & Repair	49
Arts, Design, Entertainment, Sports and Media Occupations	27	Production Occupations	5
Healthcare Practitioner & Technical	29	Transportation & Material Moving	5
Healthcare Support Occupations	31	Military Specific	5
Protective Service Occupations	33	Occupations	

Section K

Section K, Column (a). Enter the total number of WOTC certifications issued by the SWA during the current report period, "By Starting Hourly Wage." <u>Note</u>. The TOTAL (For Qtr.) for Section K, Column (a), Line #6 is the sum of the column for that quarter and must equal the total for Section I, column (b) "Number Certified Individuals," Line #11.

Convert as follows:

<u>Unit of Time</u>	Calculated Hourly Wage
Day	Amount divided by 8
Week	Amount divided by 40
Month	Amount divided by 172

24. Name and Title of Responsible Official. Enter the name and title of the authorized signatory official.

25. Signature. Enter the signature of the authorized signatory official.

¹ According to the Fair Labor Standards Act (FLSA), the federal minimum wage is \$7.25 per hour effective July 24, 2009. **Source:** Wage and Hour Division at the U.S. Department of Labor.



U.S. De	partment	of Labor
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Employment and Training Administration

			OMB Control No. 1205-0371 Expiration Date: March 31, 2023
1. NAME OF INDIVIDUAL			2. SOCIAL SECURITY NO.
	Agency I	Declaration of Verification	
	• •	Its (ADVR) Worksheet	
3. EMPLOYER'S NAME, TELEPHO	NE NO., AND A	ADDRESS:	
		OMPLETED BY THE SWA/DLA	CERTIFYING AGENCY ONLY.
4. CERTIFYING AGENCY: (Check o	ne)	5. DATE CERTIFIED:	
CC Issued By: Participating Agenc	vor SWA		
	y 01		
6. SOURCES USED TO DOCUMEN	T ELIGIBILITY		
7. AUDIT SAMPLE RESULTS (Com	plete ONLY if s	elected as part of RANDOM SAMPL	E in a quarterly audit)
a. I have reviewed/contacted the sou	irce(s) indicated	in box 6 above and have confirmed that	at the certified individual is
ELIGIBLE.			
b. I have reviewed/contacted the souther following reason(s):	irce(s) indicated	In box 6 above and have confirmed that	t the certified individual is INELIGIBLE for
the following reason(s).			
c. I have not been able to establish the	hat the certified i	ndividual is INELIGIBLE because:	
NOTE: Falsification of data on this for			01. Falsification of work or
concealment of information is PUNIS	-		
8. NAME AND TITLE OF REVIEWER	(I ype or Print):	9. SIGNATURE (Certifying Officer)	10. DATE:
Persons are not required to respond to			
obligation to reply to these requirements	s is mandatory h	WPT 104-188 Public reporting burden	tor this collection of information is

obligation to reply to these requirements is mandatory by P.L. 104-188. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reading instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information. Send comments regarding the burden estimate or any other aspect of this collection of information including suggestions for reducing this burden to the US. Department of Labor, Division of National Programs, Tools and Technical Assistance, Room C-4510, Washington, D.C. 20210 (Paperwork Reduction Project 1205-0371).

Privacy Act Statement: The Internal Revenue Code of 1986, Section 51, as amended and its enacting legislation, P.L. 104-188, specify that the State Workforce Agencies are the "designated" agencies responsible for administering the WOTC certification procedures of this program. The information you have provided completing this form will be disclosed by your employer to the State Workforce Agency. Provision of this information is voluntary. However the information is required for your employer to receive the federal tax credit. IF THE INFORMATION YOU PROVIDE IS ABOUT A MEMBER OF YOUR FAMILY, YOU SHOULD PROVIDE HIM/HER A COPY OF THIS NOTICE.

INSTRUCTIONS FOR COMPLETING THE AGENCY DECLARATION OF VERIFICATION RESULTS (ADVR) FORM.

- Box 1. Name of Individual. Enter the full name (last, first and middle initial) of the certified target group member/employee.
- Box 2. Social Security No. Enter the employee's social security number.
- Box 3. Employer Name, Telephone No., & Address. Enter employer's name and address including zip code and telephone number.
- **Box 4.** Certifying Agency. Enter name of SWA/DLA issuing the Certification. Indicate with a check mark "\screw" whether the CC was issued by a Participating Agency or a SWA.
- Box 5. Date Certified. Enter month, day and year when the Certification was issued.
- Box 6. Documentary Sources. List and/or describe the documentary evidence or sources of collateral contacts that are attached to the Certification request (IRS 8850) and/or Individual Characteristics Form.
- Box7. Audit Sample Results. Indicate with a check mark "
 "" if individual is "eligible," "ineligible" or "eligibility cannot be determined" and follow the instructions below.
 - a. If review of documentation reveals that the certified individual is eligible, enter a check mark "."
 - b. If review of documentation reveals that the certified individual is ineligible, explain why, and for <u>Conditional</u> <u>Certifications (CCs)</u> prepare and send the following notices:

Notification of Invalidation (NOI) - to the applicant, the SWA/DLA, PA staff; and employer/consultant. The NOI notifies the Participating Agency (PA), applicant, and the employer/consultant to whom applicant was referred to that the Conditional Certification (CC) (ETA Form 9062) is INVALID because of missing or incorrect information/items.

Notice of Revocation (NOR) - prepare and send to employer/consultant a newly updated version of a NOR and send a copy to the Regional and National offices, the applicant and the Participating Agency (if involved) and FAX a copy of the Notice of Revocation to the IRS to following new Fax Number:

Internal Revenue Service SB/SE Campus Compliance Services Fax: 1-855-242-6540

Note to SWA Coordinator/Reviewer. If review of documentation reveals that the SWA/DLA has not been able to establish eligibility provide the reason.

Box 8. Name and Title of Reviewer. Enter full name and title of authorized staff conducting audit review.
Box 9. Signature. Enter signature of authorized reviewer conducting audit.
Box 10. Date. Enter month, day and year when audit was conducted.

Page 2 of 2

ETA Form 9065 (Rev. November 2016)

employer/consultant to	otice: The NOI notifies the Participating Agency (PA), applicant, and the whom the applicant was referred that the Conditional Certification (CC) (ETA Form use of missing or incorrect information/items.	
	Notice of Invalidation (NOI) Work Opportunity Tax Credit Certification	
Date:		
Address:		
Work Opportunity Ta	ced below was certified as meeting the eligibility requirements for the x Credit. However, a subsequent review revealed the employee is pportunity Tax Credit.	
Employee Name:		
Employee SSN:		
	(Enter last four digits of employee's SSN)	
Employee Address:		
Certification #:		
FEIN# / Company:		
Start Date:		
Target Group:		

Accordingly, this correspondence is to inform you that the certification is invalidated, effective upon receipt of this notice. A copy of this notice has also been forwarded to the Internal Revenue Service (IRS) for their records.

Sincerely,

Authorized SWA Official's Signature Printed Name Title cc:

NOTICE OF REVOCATION (NOR) Work Opportunity Tax Credit Program

(Sample Revocation Notice to be sent to Employer and IRS – Return Receipt Requested)

Employer's Name:	
Federal Employer Identification Number (EIN Address:	
New WOTC Certified Employee's Name: Employee's Social Security Number (SSN):	
Employee's Address:	(Enter last four digits of employee's SSN)
On the individual ide (Enter date of certification)	entified above was certified as meeting the for the Work
requirements of a member of target group	(Enter target group name)
Opportunity Tax Credit (WOTC) under Section review reveals that the certification was incom	on 51 of the Internal Revenue Code. Subsequent
Accordingly, the certification is revoked and v receive this notification cannot be treated as q therefore not eligible for the tax credit. A cop Revenue Service.	ualified wages for WOTC purposes, and are
(Authorized SWA Official's Signature)	(Date)

cc: Internal Revenue Service

Participating Agency Address SWA File