



BEACON Claimant Resource Document

Maryland's BEACON unemployment insurance (UI) system allows claimants to access information and perform several UI tasks online, 24/7. To access the system, log in on the [BEACON claimant webpage](#)

1. BEACON Features

Claimants can:

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| <ul style="list-style-type: none">• apply for UI benefits;• file weekly claim certifications;• update tax withholding requests;• update account details (name, address, email). | <ul style="list-style-type: none">• receive immediate updates about their claim status (including about their eligibility for UI benefits);• review benefit payment history. |
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2. Account Activation/Creation and Filing an Initial Claim

- To activate or create a BEACON account, go to the [BEACON claimant login webpage](#) and select the "Get Started with BEACON" link.

☐ [Web Accessibility Mode for the Visually Impaired](#)
[Get Started with BEACON](#)

- After selecting the link, the question "Have you ever filed for unemployment insurance benefits in Maryland?" will display.

If you previously filed for UI benefits in Maryland, answer "yes" and follow the prompts to **activate your BEACON account**.

Have you ever filed for unemployment insurance benefits in Maryland? ☐ Yes ☐ No

- After **activating an account**, you can **file an initial claim** by selecting **Apply for Benefits** from the left menu and following the prompts.

[Apply For Benefits](#)

NOTE: The Apply for Benefits option may display when you enter BEACON after activating your account, the calendar quarter changes, your benefit year expires, or your claim is exhausted.

- If you have **not filed for UI benefits** in Maryland previously, answer “no” to “Have you ever filed for unemployment insurance benefits in Maryland?” Follow the prompts to create an account and file an initial claim.

3. Mobile App

The **MD Unemployment for Claimants** mobile app allows claimants to complete some UI tasks in BEACON (you need a BEACON account to use the app).

Download for free from the [Google Play Store](#) and [iOS App Store](#).

4. Weekly Claim Certification

After filing an initial claim, you must file a weekly claim certification in [BEACON](#) or by phone (**410-949-0022** or **800-827-4839**) to request benefit payments.

To file in BEACON: log in, select "Weekly Certification" from the left menu, and follow the prompts. For more, see the [Claims Filing - Weekly Claims FAQs](#).

5. Additional Resources

For more about BEACON, see the:

- [BEACON Claimant FAQs](#)
- [BEACON System Overview](#)
- [BEACON for Claimants Flyer](#)