



# VETERAN

## Priority of Service

### Did you Serve in the Armed Forces?

You are a veteran if you are a former military service member or a National Guard Member or Reservist who served on active military duty. Your character, training, and skills are valued by businesses.

### Priority of Service at Maryland's American Job Centers

This means that veterans and eligible spouses, who meet the eligibility requirement, will be given access to employment, training, and placement services at an earlier time or before persons who are not eligible for Priority of Service.

### What Services are Available?

Examples of specific programs and services available include:

#### Maryland's Commitment to Veterans (MCV)

(1-800-273-8255, 24 hours a day, 7 days a week) is a program under the Department of Health and Mental Hygiene's Behavioral Health Administration (BHA). MCV assists veterans and their families with coordinating behavioral health services, including mental health and substance use disorder, with either the VA or BHA.

**Maryland Higher Education Commission** serves as a State Approving Agency (SAA) for the Department of Veterans Affairs to grant approval for post-secondary institutions and training establishments accepting G.I. Bill education benefits for a veteran, reservist, and/or dependent enrolled in their institutions.

**Maryland Department of Housing and Community Development (DHCD)** works with partners to finance housing opportunities and revitalize places for Maryland citizens to live, work, and prosper. DHCD's Maryland Mortgage Program offers a variety of loans with great rates and generous down payment and settlement cost assistance for veterans and military families.

**The Warriors to Work** program provides career guidance and support services to Wounded Warriors interested in transitioning to the civilian workforce. An individual's skills and experience are matched to the needs of hiring managers. These services are also open to registered family members and caregivers.

**Helmets to Hardhats** program connects men and women from the Armed Forces with quality career opportunities in the construction industry. DLLR works in partnership with the Department of Veterans Affairs providing services facilitating transition to employment.

**Troops to Energy Jobs** is designed to help veterans make a successful move to a rewarding career in the energy industry.

**The Work Opportunity Tax Credit (WOTC)** is a Federal tax credit available to employers who hire veterans and individuals from other eligible target groups with significant barriers to employment.

**The Maryland Department of Veterans Affairs** is a State Government Executive Department with a service mission to assist veterans, active duty service members, their families and dependents, in securing benefits earned through military service. Under the Department of Veterans Affairs are five major programs: *the Veterans Cemetery and Memorial Program; Charlotte Hall Veterans Home; the Veterans Service and Benefits Program; Outreach and Advocacy Program; and the Maryland Veterans Trust.*

**The Military Personnel and Veteran-Owned Small Business Loan Program** is administered by the Maryland Department of Commerce in consultation with the Maryland Department of Veterans Affairs. The program provides no-interest loans to members called to active duty, Military reservists, National Guard, service-disabled veterans, and businesses which employ or are owned by such persons.

## ONE-ON-ONE ASSISTANCE

### Veterans' Services at Maryland's American Job Centers

American Job Centers offer a variety of services to assist veterans, transitioning military personnel, and other qualified individuals. Veterans and other eligible persons may also receive one-on-one assistance. Local Veterans Employment Representatives (LVERs) develop hiring opportunities within the local areas by contacting businesses, Federal agencies and contractors, and employer associations to encourage the hiring and advancement of qualified veterans. Disabled Veterans' Outreach Program (DVOP) staff provide specialized intensive employment assistance to eligible veterans who have special employment and training needs. The DVOPs assist individuals to overcome barriers that prevent them from gaining meaningful employment. DVOPs apply a case management approach and access a broad network of providers and resources to assist eligible veterans with their employment goals.

A list of American Job Centers can be found on side two of this flyer and is on DLLR's website at <http://www.dlir.maryland.gov/county>.



**CONTACT YOUR LOCAL AMERICAN JOB CENTER**  
for employment and training opportunities,  
including vocational guidance and referral to supportive services.

**ANNE ARUNDEL COUNTY**

Arundel Mills Sales and Service Training Center (Business Services only)  
7000 Arundel Mills Circle  
Hanover, MD 21076  
Ph: 410-777-1845 / Fax: 410-799-4411

Fort Meade Outreach Center  
(For Military and Spouses)  
Building 4432  
Fort Meade, MD 20755  
Ph: 410-674-5240 / Fax: 410-672-3543

Glen Burnie American Job Center  
7480 Baltimore-Annapolis Boulevard, Suite 100  
Glen Burnie, MD 21061  
Ph: 410-424-3240 / Fax: 410-508-2002

BWI Thurgood Marshall Airport  
BWI Airport American Job Center  
P.O. Box 46024  
BWI Airport, MD 21240  
Ph: 410-684-6838

**BALTIMORE CITY**

Eastside American Job Center  
3001 E. Madison Street  
Baltimore, MD 21205  
Ph: 410-396-9030 / Fax: 410-396-4063

Maryland Center for Veterans Education and Training  
301 N. High Street  
Baltimore, MD 21202  
Ph: 410.576.9626

Northwest American Job Center  
(Re-entry Center) Mondawmin Mall  
2401 Liberty Heights Avenue, Suite 302  
Baltimore, MD 21215  
Ph: 410-396-7873 / Fax: 410-523-0970

U.S. Department of Veterans Affairs  
Regional Office, Fallon Federal Building  
31 Hopkins Plaza, Rm 124  
Baltimore, MD 21201  
Ph: 410.230.4500  
Toll Free: 1.800.827.1000

**BALTIMORE COUNTY**

Baltimore County Workforce Development Center at Eastpoint  
7930 Eastern Avenue  
Baltimore, MD 21224  
Ph: 410-288-9050 / Fax: 410-288-9260

Baltimore County Workforce Development Center at Liberty Center  
3637 Offutt Road  
Randallstown, MD 21133  
Ph: 410-887-8912 / Fax: 410-496-3136

Baltimore County Workforce Development Center at Hunt Valley  
11101 McCormick Road, Suite 102  
Hunt Valley, MD 21031  
Ph: 410-887-7940 / Fax: 410-329-1317

**FREDERICK COUNTY**

Frederick County Workforce Services  
Frederick County Business and Employment Center  
5340 Spectrum Drive, Suite A  
Frederick, MD 21703  
Ph: 301-600-2255 / Fax: 301-600-2906

**LOWER SHORE**

SOMERSET, WICOMICO, WORCESTER COUNTIES  
One Stop Job Market  
31901 Tri-County Way, Suite 111  
Salisbury, MD 21804  
Ph: 410-341-8533 / Fax: 410-334-3454

**MID-MARYLAND**

CARROLL COUNTY  
Business & Employment Resource Center  
224 N. Center Street  
Westminster, MD 21157  
Ph: 410-386-2820 / Fax: 410-876-2977

**HOWARD COUNTY**

Columbia Workforce Center  
7161 Columbia Gateway Drive, Suite D  
Columbia, MD 21046  
Ph: 410-290-2600 / Fax: 410-312-0834

**MONTGOMERY COUNTY**

WorkSource Montgomery American Job Center  
Westfield Shopping Center  
South Office Building  
11002 Veirs Mill Road  
Wheaton, MD 20902  
Ph: 301-929-4350 / Fax: 301-929-4383

WorkSource Germantown American Job Center  
12900 Middlebrook Road  
Germantown, MD 20874  
Ph: 240-777-2050 / Fax: 240-777-2070

**PRINCE GEORGE'S COUNTY**

Prince George's American Job Center  
1801 McCormick Drive, Suite 120  
Largo, MD 20774  
Ph: 301-618-8425 / Fax: 301-386-5533

**SOUTHERN MARYLAND**

CHARLES COUNTY  
Southern MD JobSource  
175 Post Office Road  
Waldorf, MD 20602  
Ph: 301-645-8712 / Fax: 301-645-8713

**SAINT MARY'S COUNTY**

Southern MD JobSource  
21795-F N. Shangri-La Drive  
Lexington Park, MD 20653  
Ph: 301-844-6404 / Fax: 240-237-8384

**SUSQUEHANNA REGION**

CECIL COUNTY  
Susquehanna Workforce Center – Elkton  
1275 West Pulaski Hwy  
Elkton, MD 21921  
Ph: 410-996-0550 / Fax: 410-996-0555

**HARFORD COUNTY**

Susquehanna Workforce Center – Bel Air  
Mary Risteau Building  
2 South Bond Street, Suite 204  
Bel Air, MD 21014  
Ph: 410-836-4603 / Fax: 410-836-4640

**Susquehanna Workforce Center – University Center**

1201 Technology Drive, Room 107  
Aberdeen, MD 21001  
Ph: 410-272-5400 / 443-327-8763

**UPPER SHORE**

CAROLINE COUNTY  
Caroline County American Job Center  
300 Market Street, Suite 201  
P.O. Box 400  
Denton, MD 21629  
Ph: 410-819-4549 / Fax: 410-819-4503

**DORCHESTER COUNTY**

Dorchester County American Job Center  
627A Race Street  
Cambridge, MD 21613  
Ph: 410-901-4250 / Fax: 410-221-1817

**KENT COUNTY**

Kent County American Job Center  
115A S. Lynchburg Street  
Chestertown, MD 21620  
Ph: 410-778-3525 / Fax: 410-778-3527

**QUEEN ANNE'S COUNTY**

Queen Anne's County American Job Center  
125 Comet Drive  
Centreville, MD 21617  
Ph: 410-758-8044 / Fax: 410-758-8113

**TALBOT COUNTY**

Talbot County American Job Center  
301 Bay Street, Suite 301  
Easton, MD 21601  
Ph: 410-822-3030 / Fax: 410-820-9966

**WESTERN MARYLAND**

ALLEGANY COUNTY  
Allegany County American Job Center  
138 Baltimore Street, Suite 102  
Cumberland, MD 21502  
Ph: 301-777-1221 / Fax: 301-784-1702

**GARRETT COUNTY**

Western Maryland Consortium  
Garrett County Office  
215 South Third Street  
P.O. Box 516  
Oakland, MD 21550  
Ph: 301-334-8136 / Fax: 301-359-0324

**WASHINGTON COUNTY**

Washington County American Job Center  
14 N. Potomac Street, Suite 100  
Hagerstown, MD 21740  
Ph: 301-393-8200 / Fax: 301-791-4673



*"Maryland's American Job Center system, a proud partner of the American Job Center network, is an equal opportunity employer/program committed to diversity in the workplace. We do not discriminate on the basis of race, religion, color, sex, age, sexual orientation, national origin, or disability. Please contact a local American Job Center to make arrangements for auxiliary aids, interpreter services, and reasonable accommodations."*